

Our Ref: PW/AKB/FOI/11/592

Stafford Education & Enterprise Park
Weston Road
Stafford
ST18 0BF

15th November 2023

Telephone: 0300 123 1461

Sent by email

Dear

FOI-11-592

Your request for information under the Freedom of Information Act 2000

Thank you for your request for information received on the 8th November 2023. We can confirm that the Staffordshire and Stoke-on-Trent Integrated Care Board can provide the following information.

An anonymised copy of this response will be made publicly available on the ICB website.

Please see our responses in blue below:

1. Are there AQP providers for audiology in your ICB area?
If there are AQP providers:

Yes

a) Who are the providers?

Provider	Email	Address
Industrial Diagnostics	info@industrial-diagnostics.com	The Industrial Diagnostics Company Ltd Atherstone House The Sidings Merry Lees Industrial Est. Merry Lees Leicestershire LE9 9FE
Outside Clinic	info@outsideclinic.com	OutsideClinic Stirling House, 10 Viscount Way, Swindon SN3 4TN

Provider	Email	Address
Scrivens	customercare@scrivens.com	Scrivens House 60 Islington Row Middleway Edgbaston Birmingham B15 1PH
Specsavers	https://www.specsavers.co.uk/news-and-information/customer-service/contact-us (Note: There is no main contact email address available for Specsavers on their website. Instead, enquirers have to fill in the contact form, link above).	Customer Care Manager Specsavers Optical Group FREEPOST GU209 GUERNSEY GY1 5SS

b) What is the length, value and end date of each of their contracts?

Current contracts are for 12 months and run until the 31st March 2024. The contracts have no expected annual contract value.

c) Is there a lead AQP provider?

No

d) What is the type of AQP agreement? What is the criteria for each agreement ie do over 55's go to audiology etc or do the AQP work in partnership with audiology and how are patients divided between these providers?

NHS full length standard contract. Services are for adults aged 18 and above. Providers are chosen by the individual patient.

2. What is the current length of the waiting list for audiology appointments?

a) How many patients are currently on the waiting list for audiology services?

The ICB do not hold this information.

b) What is the average waiting time for people on the audiology waiting list?

The ICB do not hold this information.

c) Can patients self-refer to audiology? If so, how?

Yes. Self-referral form available on the Staffordshire and Stoke-on-Trent ICB website.

3. Who is the lead member of staff responsible for commissioning AQP audiology services? (Name and email address)

Phil Smith

Email: enquiries@staffsstoke.icb.nhs.uk

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

To request an internal review

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent Integrated Care Board FOI team by emailing the team at StaffsStokeFOI@staffsstoke.icb.nhs.uk or by post to the address at the top of this letter.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

The ICO can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
www.ico.gov.uk

Yours sincerely

Paul Winter
Associate Director of Corporate Governance