

Finding a long-term solution for the mental health services that were provided from the George Bryan Centre



October 2021

If you have been affected by anything in this document, please contact our Urgent NHS Mental Health Helpline:

- **FREEPHONE: 0808 196 3002**

Who we are and what this is about



Together We're Better is the health and care partnership for Staffordshire and Stoke-on-Trent.

Since 2016, we have been working to make health and care better for everyone who lives here.



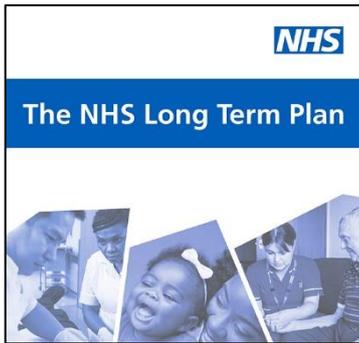
Midlands Partnership NHS Foundation Trust owns the George Bryan Centre which provided inpatient services for people living in south east Staffordshire (Burton upon Trent, Lichfield, Tamworth and nearby areas).

We want to talk to you about these services.

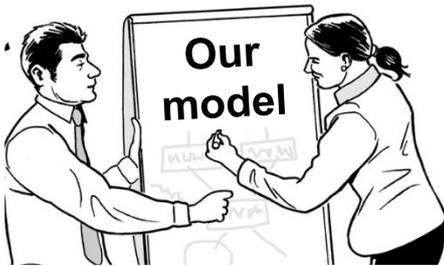


We started talking to you about these services in 2019, but had to stop during **COVID-19** (coronavirus). Now we can start again, but we know a lot has changed.

Our model of mental health services for the future



The **NHS Long Term Plan** was published in 2019. It shows how community mental health services should be provided across England.



We have been working with people who use and work in our services to find a way to do this in Staffordshire and Stoke-on-Trent.

Together we have designed a **model** for community mental health services.



We will work together in new ways to:

- help people to live well and reach their full potential
- join up services from different organisations
- give you a named person for you to contact about your care.



We want our mental health services to be easy for everyone to get the support they need, when they need it.



We want to give you a named person to support you.

All the people involved in your care will be able to see and add to one online plan.



We want our services to be safe for you, your carers and our staff.

The George Bryan Centre



The George Bryan Centre provided **mental health services** to people living in Burton upon Trent, Lichfield, Tamworth and other nearby areas.



The West wing had 19 beds for people aged 18 to 65 with **serious mental health needs**.



The East wing had 12 beds for people aged over 65.



St George's Hospital

Not all treatments and services were available at the George Bryan Centre.

Some people with **severe mental health needs** were taken to **St George's Hospital** in Stafford.



This was because more services like **art therapy**, **music therapy** and **occupational therapy** are available from this bigger hospital.



In February 2019, a fire destroyed the West wing of the George Bryan Centre.

After the fire, **temporary** (short-term) changes were put in place.



St George's Hospital

Anyone who needed to stay in hospital was taken to St George's Hospital. 94 of its 168 beds are for adults from south Staffordshire with severe mental health needs.



The East wing of the George Bryan Centre was later closed for safety reasons. It was hard to get to people in an emergency, which put patients, visitors and staff at risk.

Helping people to live independently



We have **community teams** to care for people in their own home wherever possible.



We only take people to hospital when it is not safe for them to be at home any more.



When the George Bryan Centre closed, our community teams had more patients to care for.

We have given them the support, training and extra staff they need to do this.

Talking to you in 2019



In 2019, Together We're Better held events with people who use and work in local health and care services. They looked at how things could be done better, to help see how services might look in the long term.



Midlands Partnership
NHS Foundation Trust
A Keele University Teaching Trust

Midlands Partnership NHS Foundation Trust (MPFT) also spoke to people who used the George Bryan Centre. They talked about how the short-term changes were working, and how services might look in the future.



The MPFT Board agreed to support Together We're Better's work for the whole of Staffordshire and Stoke-on-Trent.



What you have already told us has been helpful as we have started to think about how services could look in the future.

What we want to do



Now this work can start again after we had to stop for COVID-19. We want to work with you to find the long-term solution for the services that were provided from the George Bryan Centre.



We want to know what it has been like to use mental health services since the George Bryan Centre fire in February 2019.



We want to hear your ideas about how we could provide mental health services in the future.

We want to listen to people who:

- have used these services or stayed at St George's Hospital since February 2019, and their carers
- may need these services in the future
- work in or with these services.



Next steps



In October 2021, we are holding online events for you to tell us what you think. For more information and to book, please visit our website (see page 12).



If you are not able to join an event, please fill in our online survey before **31 October 2021**. For a link to the survey, please visit our website.



We will look at all the comments we get, and write a report. We will put the report on our website, and share it with:

- the local NHS clinical commissioning groups (who buy and plan local services)
- people who work in or with our services
- everyone who came to our events or answered our survey.





Once we have a list of ideas for providing the services that were at the George Bryan Centre, we will ask you what you think.



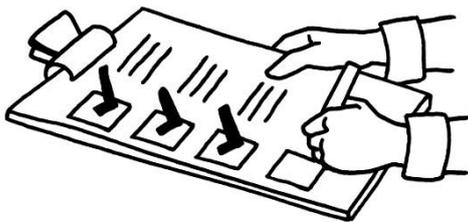
This work may take a few months, but we want to get it right. We keep you updated and keep working with you.



We have not made any decisions yet. We are still looking at the different ways we can provide mental health services for you.

More work needs to be done to make sure our future services will:

- meet the needs of local people
- be high quality and safe
- make the best use of our money.



We want to find a long-term solution for the mental health services that were provided from the George Bryan Centre. This booklet is a summary of the work we are doing, and how you can share your comments.

Please contact us if you need more information or if you need this in another format:

- Visit our website: **gettinginvolved.mpft.nhs.uk/george-bryan-centre-engagement**
- Call us: **0333 150 2155**
- Follow us on Facebook: **TWBStaffsandStoke**
- Tweet us: **@TWBstaffsstoke**
- Email us: **twb.comms@nhs.net**

If you need help with the survey:

- Email us: **mlcsu.involvement@nhs.net**

If you have been affected by anything in this document, please contact our Urgent NHS Mental Health Helpline:

- **FREEPHONE: 0808 196 3002**