

Annual Report Summary 2022/23



**Staffordshire and
Stoke-on-Trent**
Integrated Care Board

Overview from Peter and David

We would like to welcome you to our first annual report from Staffordshire and Stoke-on-Trent Integrated Care Board (ICB) at the end of a year of transition, change and challenge.

As an ICB, we lead the Staffordshire and Stoke-on-Trent Integrated Care System (ICS) and have responsibility for NHS functions and budgets. We were officially established as a statutory organisation on 1 July 2022, against a backdrop of post-COVID-19 backlogs and ongoing workforce pressures. However, through collaboration with our system partners, we are continuing to work hard to address them.

We know that the thing that concerns most of our patients are not strategic but very much operational – when am I going to get my operation, and why does it take so long to get a GP appointment.

Issues concerning primary care, and more specifically access, never seem to be out of the media, either nationally or locally. However, while acknowledging there are issues, the fact is that primary care is seeing more patients now than before the pandemic, with around 5.8 million appointments across Staffordshire and Stoke-on-Trent in the last year – an increase of 11% compared to pre-COVID, with 47% same-day appointments.

We published our General Practice Five Year Forward Strategy setting out positive changes we intend to take shape across our primary care networks. Our focus will be on urgent same day access, personalised care for people with complex needs and managing long-term conditions.

Working with people and communities, we want to have a better understanding of the local population, including the wider determinants that influence their health and wellbeing and use our collective strength to tackle the health and care challenges that local residents face.

Our Working with People and Communities Strategy will support our new approach to engaging the population, which will be based on the principles that we co-designed with groups and members of the public. Our People and Communities Assembly will advise on how we can reach those who are often furthest away from health and care services and together we can strive to put the voices of our communities at the heart of our decision making.

Finally, we would like to thank everyone involved in the NHS Staffordshire and Stoke-on-Trent clinical commissioning groups that preceded the ICB. They started out as six different organisations but over the decade of their existence worked increasingly collaboratively under a single management team. This really helped to start to tackle health inequalities, harmonise commissioning policies, and lay the groundwork for the ICB to build upon.



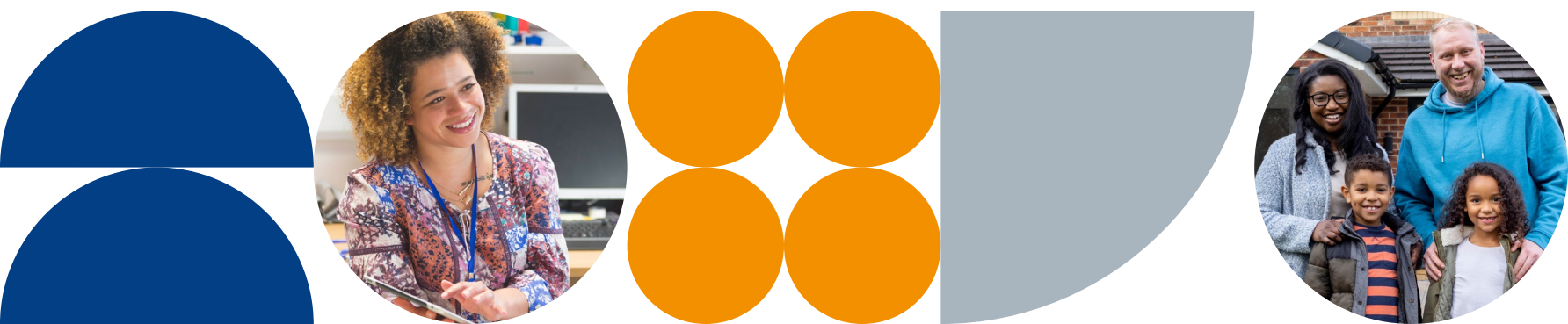
Peter Axon
Chief Executive Officer,
Staffordshire and
Stoke-on-Trent ICB



David Pearson
Chair,
Staffordshire and
Stoke-on-Trent ICB

Date: 21 September 2023

Please note, this is a summary report. The full Annual Accounts can be found on the ICB website once published.



Who we are

The partners of Staffordshire and Stoke-on-Trent's ICS now include:



How we spent our money in 2022/23

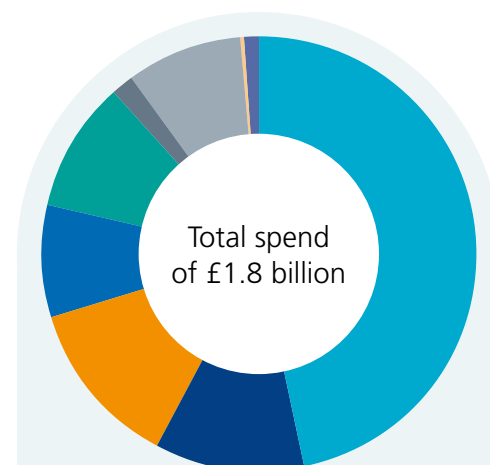
We were given a total of £1.8 billion for the year July 2022 to March 2023 to spend on 1,183,541 people. This works out at an average of £1,510 per person.

Cost of medicines prescribed by GPs was **£174 million** – of which:

£21.2 million was spent on drugs used in diabetes and;

£4.7 million was spent on drugs for heart failure and high blood pressure

- Acute Services **£835m**
- Mental Health Services **£199m**
- Community Health Services **£223m**
- Continuing Care Services **£151m**
- Prescribing **£174m**
- Primary Care Services **£27m**
- Primary Care Co-Commissioning **£153m**
- Other Programme Costs **£7m**
- Running Costs **£17m**



You can find the full Annual Accounts on the ICB website once published.

*Rounding of figures has been applied; please refer to the Annual Accounts for detail.

How we did in 2022/23



Development of the ICB

As a newly formed statutory body, we have worked hard to ensure that our structures are effective and enable our staff to be fully focused on delivering for our population. We are proud

of how well the Board and its five committees have carried out their duties. During the period of change, all statutory functions were fully delivered.



Health Service Journal nomination

In August 2022, Staffordshire and Stoke-on-Trent ICS was shortlisted for the prestigious national HSJ Award for Integrated Care System of the

Year. The award recognises the progress within a system towards delivering fully integrated services. Although we didn't go on to win the award, the shortlisted nomination is evidence that we are working together in a joined-up way to make real change in the way health and care is delivered.



Continued impact of COVID-19

While we have been fortunate that the number of people contracting COVID-19 has reduced, we must remember that it has not gone away. Our providers are continuing to treat patients with COVID-19 but are also

losing capacity, owing to the measures in place to prevent infection spreading and because of staff testing positive and therefore unavailable for work.



Winter pressures

Winter has been very difficult for the NHS across England, with high levels of demand for ambulances and A&E – and our system was no exception. In December 2022, we experienced some of the longest delays for ambulances

and emergency department waiting times in the country at University Hospitals of North Midlands NHS Trust (UHNM). The system came together to manage the demand and minimise harm to patients. The demand eased in the new year, and we were able to deliver services in line with our Winter Plan.

Performance against targets

- ✓ There have been improvements across primary care – specifically face-to-face GP appointments.
- ✓ The tele-dermatology pilot and the lower GI hub has improved the cancer two-week-wait performance.
- ✓ 104-day cancer waits have decreased month-on-month since June 2022.
- ✗ Urgent care performance remains below target for all aspects of care.
- ✓ No-one waited more than 104 weeks for an operation or procedure by July 2022.



Engaging with our community



Transitioning to a new way of working as an ICB within a system-wide partnership has given us a unique opportunity to fundamentally change the way we work to improve the quality of life and health of our diverse population.

Our Working with People and Communities Strategy recognises and values the benefits of a community-focused approach and builds on established relationships and best practice already being delivered by partners and communities across Staffordshire and Stoke-on-Trent.

The strategy is shaped by a core set of principles:

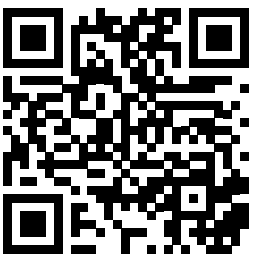
- **Health and wellbeing are everyone's business** - engagement needs to be inclusive and accessible to all
- **Put the public voice at the heart of decision-making**
- **Don't make assumptions** - ask how best to engage
- **Recognise the different needs of the population**, especially those who could be excluded
- **Do it once and do it well** - shared intelligence between partners
- **Allow enough time to engage properly**, adapting the approach where necessary

- **Be honest, open and transparent** - authentic involvement
- **Clear communication that can be understood by all** - be clear on what you are asking and consider your audience
- **Commit to feedback** - explain what impact engagement has made in simple terms
- **Build on what is already there** - use existing knowledge, relationships, experience and local assets and channels, including the community and voluntary sector.

As the ICB matures, we are working to embed these principles throughout the organisation and are using them to shape our systems and processes.



Contact us



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