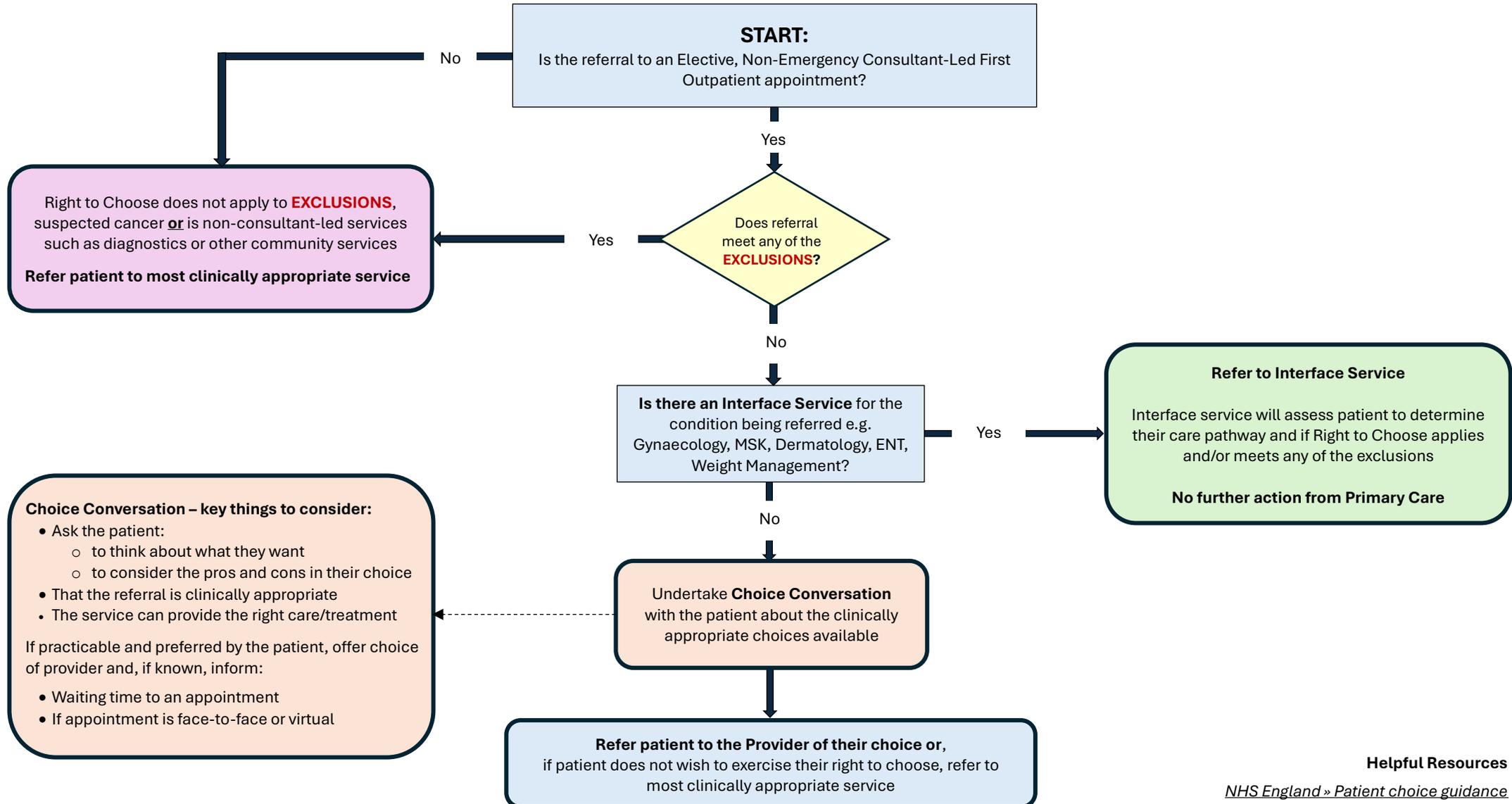


Process Guide Right to Choose (Patient Choice): Non-Emergency Physical Health only

This guide is to assist Primary Care referrers in the process of Patient Choice. It relates to Physical Health only. See separate guidance for Mental Health.

EXCLUSIONS NOTE: Patient Choice does not apply when the patient requires emergency or crisis care, is already receiving care for the same condition to be referred or has already self-referred to a provider, is a serving member of the armed forces, detained under the Mental Health Act or is in a secure setting e.g. Prison. Primary Care and Local Authority commissioned services are not subject to Patient Choice.



Helpful Resources

NHS England » Patient choice guidance
Postcode search – My Planned Care NHS

Best practice guidelines for referrers - NHS e-Referral Service - NHS England Digital