



**August 2023**

Dear Patient

**Important information about your GP surgery - Burntwood Health and Wellbeing Centre**

We are contacting you as a registered patient of Burntwood Health and Wellbeing Centre (BHWC) to let you know about some important changes. We wrote to you in February to explain that the current GP contract for BHWC will end in 2024, and that patients at BHWC will need to move to another nearby GP practice. **You will need to register with another GP practice in the area by 31 March 2024.** You can choose which practice you register with.

Capacity in GP services has been developed substantially in Burntwood over recent years to support with the growth of housing developments, which includes the Greenwood Health Centre. Another large development is due to be completed in 2025 at Cherry Close. This plan is in line with NHS England's estate strategy and will ensure the current and future healthcare needs of local people will be met, with the best services, delivered from high quality, fit for purpose buildings with the right resources.

To register with a new GP practice you should contact the surgery or practice you want to register with. Alternatively, you can find a surgery near you using the NHS services directory at [Find a GP - NHS \(www.nhs.uk\)](https://www.nhs.uk). This website gives further information about the practices, like opening hours and patient satisfaction survey results.

During the registration process, the practice will need to check that you live within their catchment area. They will ask you to complete a registration form, giving details such as your name and address, your date of birth, your NHS number (if you know it) and the name and address of your previous GP. Some GP practices may also ask to see proof of your address, such as a recent utility bill or council tax bill (but not mobile phone bill).

The GP practice will send the registration form to NHS England, who will write to you confirming that you are registered with the GP practice. Your medical records will be transferred to the new practice automatically.

The three local surgeries have provided the following statement:

**Statement on behalf of Darwin Medical Practice, Salters Meadow and Langton Medical Group regarding the dispersal of the Burntwood Health and Wellbeing Practice patient list.**

"All three practices are working closely with members of the local health authority, the Staffordshire and Stoke-on-Trent Integrated Care Board, to ensure patients currently registered with the service can continue to receive good access to healthcare following the list dispersal decision. All practices are open to new registrations and are making plans to maintain access to services for all new and existing patients. To help ensure everyone can access care as they do currently, it is planned that all three practices will register patients in a planned and controlled manner up to a maximum number each week, starting from the beginning of August 2023.

- Practices will accept all registration paperwork and will process it on a first come, first served basis.

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**Interim Chief Executive Officer:** Peter Axon

- At the time of accepting the paperwork the practice will give an indication of when you will be re-registered, to the nearest week. You will need to continue using the BHWC until you have had confirmation from the registering practice that your paperwork has been processed.
- Practices will process new registrations promptly and inform you when you have been registered. If you are waiting for more than four weeks, you will receive an update confirming the estimated waiting time before you are registered.

Patients registering at the practice from practices other than the BHWC will be registered as normal and sit outside of this process, as these patients may not have access to a local GP service.

All the practices will be working hard to support and welcome their new patients while continuing to provide the best possible level of care for existing patients. We all appreciate that changing doctors can be a stressful and difficult experience as you learn new systems and get to know your new team.

We will do everything we can to help patients during the changes. Please do read individual practice websites, social media or newsletters to help you understand the services each practice provides.”

The practice details are as follows:

<b>Practice details</b>	<b>Distance from Burntwood Health and Wellbeing Centre</b>
<b>The Darwin Practice - Greenwood Health Centre</b> Lichfield Road, Burntwood, Staffordshire, WS7 0AQ 01543 682654, <a href="http://www.darwinmedicalpractice.co.uk">www.darwinmedicalpractice.co.uk</a>	1.7 miles
<b>The Darwin Practice - Chasetown Medical Centre</b> 29-31 High Street, Chasetown, Burntwood, Staffordshire, WS7 3XE 01543 682654, <a href="http://www.darwinmedicalpractice.co.uk">www.darwinmedicalpractice.co.uk</a>	0.5 miles
<b>Salters Meadow Health Centre</b> Rugeley Road, Chase Terrace, Burntwood, Staffordshire, WS7 1AQ 01543 682611, <a href="http://www.saltersmeadowcentre.co.uk">www.saltersmeadowcentre.co.uk</a>	0.4 miles
<b>The Langton Medical Group - Boney Hay Surgery</b> 11 Longfellow Road, Boney Hay, Burntwood, WS7 2EY 01543 674503, 01543 440819, <a href="http://www.langtonmedicalgroup.co.uk">www.langtonmedicalgroup.co.uk</a>	1.6 miles

In summary, after 31 March 2024 you will no longer be registered as a patient at Burntwood Health and Wellbeing Centre. To continue seeing a GP you will need to register with an alternative local GP practice. The ICB strongly encourages patients to review the options available and choose the best practice for you. However, if there are patients who have not reregistered by 31<sup>st</sup> March 2024 you will be automatically allocated to one of the above practices.

You can find more information on our website: [Important information about Burntwood Health and Wellbeing Centre - Staffordshire and Stoke-on-Trent ICS \(staffsstokeics.org.uk\)](http://Important information about Burntwood Health and Wellbeing Centre - Staffordshire and Stoke-on-Trent ICS (staffsstokeics.org.uk)) To ensure that patients are kept informed throughout this process, the FAQ page will be regularly updated. Feedback will be reviewed regularly and used to update the FAQ page.

Yours sincerely

**Staffordshire and Stoke-on-Trent Integrated Care Board**

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