

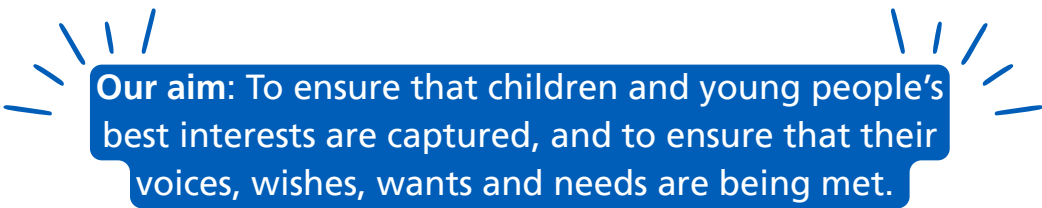
Learning Disability and Autism Keyworker Service

What does the keyworker service offer?

A keyworker can support a child or young person with a learning disability and or autism, aged 0 to 25 years who is at risk of mental health hospital admission or family breakdown.

A keyworker may be allocated to each young person where there are gaps in identified services and will support to advocate for what the young person needs to maintain their wellbeing; they will also refer and signpost to services if appropriate.

The role of a keyworker is to co-ordinate services and help families to navigate systems such as social care, health, education and third sector organisations.



Our aim: To ensure that children and young people's best interests are captured, and to ensure that their voices, wishes, wants and needs are being met.

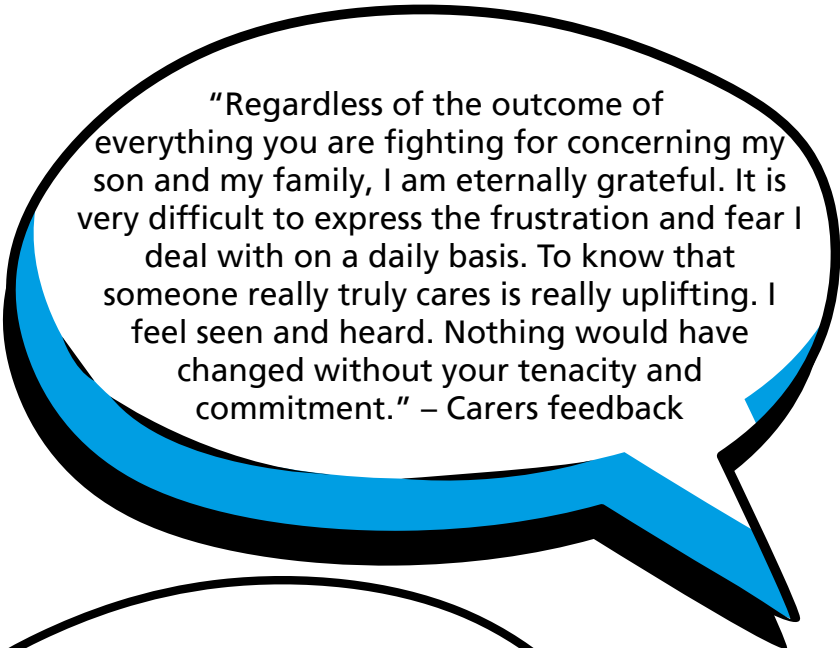
What will your keyworker do?

- Listen to your needs and wishes to help reduce your stress and uncertainty – they want you to feel safe and happy!
- Involve you in plans and decisions about your support and help you access support that works for you
- Communicate with health teams, social care and other services, including challenging them and advocating on your behalf

We have three keyworkers and two keyworker assistants that cover North Staffordshire (including Stoke-on-Trent, Newcastle-under-Lyme and the Staffordshire Moorlands.)

Feedback

We always welcome feedback from young people and their families to ensure support remains person-centred, effective and responsive to real needs. It helps the team understand what is working, identifies areas for improvement, and strengthens trust and collaboration.



"Regardless of the outcome of everything you are fighting for concerning my son and my family, I am eternally grateful. It is very difficult to express the frustration and fear I deal with on a daily basis. To know that someone really truly cares is really uplifting. I feel seen and heard. Nothing would have changed without your tenacity and commitment." – Carers feedback



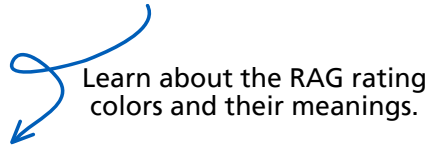
"Your help has enabled us to make sure everyone is communicating as well as possible and helping us to manage a pupil's meltdowns as well as seeking support from CAMHS. You have been so supportive and a pleasure to work with." – professional feedback

Dynamic Support Register (DSR)

We receive referrals from the Dynamic Support Register (DSR) either through a self-referral route or a professional referral.

The Dynamic Support Register is a UK healthcare system for identifying people with learning disabilities and/or autism at risk of hospital admission aged 0-25. View the register.

A young person is RAG rated on the DSR in line with their risk and level of support needed.



RAG rating key

-  A risk rating of green means a **keyworker assistant** would support you.
-  A risk rating of amber means a **keyworker** would support you.
-  A risk rating of red means a **specialist keyworker** would support you. If your risk increases to blue they would continue to support you.
-  A risk rating of blue is usually when a child/young person is at risk of or admitted to an inpatient hospital setting. Your **specialist keyworker** will support you throughout your journey to recovery.

Email the team:

CYPKeyworkingService@combined.nhs.uk