

This service offers:

An LDA Keyworker can support if a child or young person with a learning disability and or autism, aged 0 to 25 years and is at risk of mental health hospital admission or family breakdown. An LDA Keyworker may be allocated to each young person where there are gaps in services identified and will support to advocate for what the young person needs to maintain their wellbeing.

The LDA Keyworker role is to co-ordinate services and help families to navigate systems such as social care, health, education and third sector organisations.

Our Aim:

To ensure that children and young people's voices, views, wishes and rights are at the center of their care. An LDA Keyworker will help the young person communicate these with other professionals or advocate on their behalf.

Our Role:

An LDA Keyworker will ensure that the young person views are included in the decision-making process regarding their care and that their voice is heard and listened to by all professionals.

An LDA Keyworker does not replace or replicate any other service that the young person should receive but will help break down the barriers that they may face.

The aim of an LDA Keyworker is to help the young person feel safer and happier and to help them achieve their own goals and ambitions.



Trust Headquarters, St.
George's Hospital,
Corporation Street,
Stafford ST16 3SR

0800 987 654

www.mpft.nhs.uk



Learning Disability and Autism (LDA) Keyworker Service

Contact the team on

Tel: 01785 301868

Email:

cypkeyworkingservice@mpft.nhs.uk

About Us

We are a small team consisting of a Team Leader, 3 LDA Keyworkers 1 LDA Keyworker Assistant and an administrator. The team have a strong blend of social care, education/ SEND and health experience.

The team have experience supporting young people with:

- Complex needs
- Autism
- Learning Disabilities
- Behaviours that challenge
- Mental health needs
- Safeguarding concerns

The LDA Keyworkers receive referrals from the the Dynamic Support Register (DSR)

The Dynamic Support Register is a UK healthcare system for identifying people with learning disabilities and/or autism at risk of hospital admission, aiming to provide proactive community support. To refer please go to

[Staffordshire and Stoke-on-Trent DSR :: Dynamic Support Register](#)

What this means to the young person and their families:

The LDA keyworkers deliver holistic, person-centered support.

They work effectively across health, education and social care systems.

They will build strong and consistent relationships with young people and their families.

They can respond flexibly and dynamically to emerging risk.

They will provide continuity of care and coordinated planning.

LDA Keyworkers work

Monday to Friday

09:00am to 17:00pm



Feedback

We always welcome feedback from young people and their families to ensure support remains person-centered, effective and responsive to real needs. It helps the team understand what is working, identifies areas for improvement, and strengthens trust and collaboration.

Feedback received:

"We have never had such tailored and engaged support from one specific service, as we have working with the Keyworkers. Throughout our time together we remained objective focused, and the care they provided was always child-centered and family-focused, because the Keyworkers are incredibly skilled and compassionate"

"Our keyworker took time to listen, respond and care about what mattered to our son while appreciating our needs and constructively exploring how to holistically care for the whole family. We can't thank you enough for your expertise and dedication!"

"I found accessibility and help with processing complex information and navigating confusing systems to be second to none from the keyworkers"