



Our Ref: PW/KJJ/FOI/0225/1174

7<sup>th</sup> February 2025

Sent by email

Stafford Education & Enterprise Park  
Weston Road  
Stafford  
ST18 0BF

Telephone: 0300 123 1461

Dear

**FOI-0225/1174**

**Your request for information under the Freedom of Information Act 2000**

Thank you for your request for information received on 3 February 2025. We can confirm that the Staffordshire and Stoke-on-Trent Integrated Care Board can provide the following information.

An anonymised copy of this response will be made publicly available on the ICB website.

- Please provide any ICB guidance on pressure care (for the care and prevention of pressure sores, pressure ulcers, or bed sores) issued to administrators and/or hospital staff in the last 24 months.

**The ICB has not issued any guidance on pressure care in the last 24 months.**

- Please provide the number of complaints made to NHS Staffordshire and Stoke-on-Trent ICB that relate to or mention pressure care (including, but not limited to, pressure sores, pressure ulcers, or bed sores) during the following calendar years:
  - 2023
  - 2024
    - Of the above complaints, also specify how many were brought as patient safety issues by healthcare workers or trust administrators, also categorised by year.

**In 2023 the ICB received 5 complaints that relate to or mention pressure care (including, but not limited to, pressure sores, pressure ulcers or bed sores)**

**In 2024 the ICB received 13 complaints that relate to or mention pressure care (including, but not limited to, pressure sores, pressure ulcers or bed sores)**

**Of the above complaints, I can advise that non were brought as patient safety issues by healthcare workers or trust administrators – such complaints would not fall under the remit of the Patient Services Team.**

**To request an internal review**



**Staffordshire and  
Stoke-on-Trent**  
Integrated Care Board

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent ICB FOI team by emailing; [staffsstokeFOI@staffsstoke.icb.nhs.uk](mailto:staffsstokeFOI@staffsstoke.icb.nhs.uk) or by post to the address at the top of this letter within 40 working days of the initial response.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

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The ICO can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

[www.ico.gov.uk](http://www.ico.gov.uk)

Yours sincerely

**Paul Winter**  
**Associate Director of Corporate Governance**