

Our Ref: PW/AKB/FOI/11/576

Stafford Education & Enterprise Park
Weston Road
Stafford
ST18 0BF

16th November 2023

Telephone: 0300 123 1461

Sent by email

Dear

FOI-11-587

Your request for information under the Freedom of Information Act 2000

Thank you for your request for information received on the 3rd November 2023. We can confirm that the Staffordshire and Stoke-on-Trent Integrated Care Board can provide the following information.

An anonymised copy of this response will be made publicly available on the ICB website.

Please see our responses in blue below:

1. Which wheelchair services do you oversee?

AJ Mobility Limited has been commissioned to provide a wheelchair service on behalf of Staffordshire and Stoke on Trent ICB - [Home - Staffordshire and Stoke Wheelchair Service](#)

2. When providing a powered wheelchair do you have specific criteria regarding ramping and the width of internal doorframes. When considering a ramp into a home what are the lengths and angle requirements and what door measurements are acceptable?

The ICB do not hold this information. Please contact the supplier AJ Mobility Limited Tel: 0808 175 3996, Email: [NHS email: ajm.ssotwheelchairservice@nhs.net](mailto:NHS_email:ajm.ssotwheelchairservice@nhs.net)

3. Do you offer personal wheelchair budgets to your service users?

Yes, all service users have a rights to a Personal Wheelchair Budget in accordance with national guidance - [NHS England » Personal wheelchair budgets](#)

4. Are people living with Motor Neurone Disease prioritised in your services and what is the normal waiting time for an initial assessment?

Motor Neurone Disease is classed as a Priority 3 and the assessment is done within three weeks. Below please see the classification of the different priority levels:

- Priority 1A: Emergency – Assessment shall be within 24 hours from referral.

- Priority 1B: Service Users with a terminal illness or at end of life – Assessment shall be within one working day from referral.
- Priority 2: Urgent - Assessment shall be within 5 working days from referral.
- Priority 3: Standard - Assessment shall be within 3 weeks from referral.
- Priority 4: Non-urgent referral - Assessment shall be within 6 weeks from referral.

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

To request an internal review

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent Integrated Care Board FOI team by emailing the team at StaffsStokeFOI@staffsstoke.icb.nhs.uk or by post to the address at the top of this letter.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

The ICO can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
www.ico.gov.uk

Yours sincerely

Paul Winter
Associate Director of Corporate Governance