

Our Ref: PW/KJJ/FOI/0126/1599

2nd February 2026

Smithfield One
Leonard Coates Way
Hanley
Stoke-on-Trent
ST1 4FA
Telephone: 0300 123 146

Sent by email

Dear

FOI/0126/1599

Your request for information under the Freedom of Information Act 2000

Thank you for your request for information under the Freedom of Information Act 2000, received on the 28 January 2026. We can now confirm that the Staffordshire and Stoke-on-Trent Integrated Care Board can provide the following information.

An anonymised copy of this response will be made publicly available on the ICB website. Please note the ICBs responses in [blue text](#).

The NHS 10-Year Plan states that all systems are expected to expand access to urgent and emergency care at home and in the community, in line with the Urgent and Emergency Care (UEC) Plan 2025–26.

I am writing to you under the Freedom of Information Act 2000 to request the following information from the ICB learning disability and autism team or C(E)TR team relating to Care Education and Treatment Reviews (C(E)TRs) for the year 2025:

1. Total number of C(E)TRs undertaken in 2025, broken down by:
 - o CYP inpatient
 - o CYP community
 - o Adult inpatient
 - o Adult community
 - o Secure services (if available)
2. Total cost of all C(E)TRs for the ICB in 2025.
3. Average cost per C(E)TR, including travel and subsistence. If available, please also include average costs for hospital and community staff time.
4. Number of cancelled C(E)TRs within the following timeframes, and the reasons for cancellation:
 - o Within 48 hours
 - o Within 24 hours
 - o On the day
5. Total number of delegated chairs, Experts by Experience, and clinical reviewers operating within your area.

Chair: Ian Green OBE

Chief Executive Officer: Simon Whitehouse

6. Whether an average time/cost is calculated to set up a C(E)TR, and if so, please provide the figure and methodology used.

7. Staffing count to plan, manage, and run C(E)TRs across the ICB, broken down into CYP and Adult teams.

Please provide the information in the form of an Excel document or PDF, if possible.

Staffordshire and Stoke-on-Trent ICB do not collect this information please re-direct your enquiry to North Staffordshire Combined Healthcare NHS Trust FOIRequests@combined.nhs.uk who deliver the C(E)TR function on our behalf.

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

To request an internal review

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent ICB FOI team by emailing; staffsstokeFOI@staffsstoke.icb.nhs.uk or by post to the address at the top of this letter within 40 working days of the initial response.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

The ICO can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
www.ico.gov.uk

Yours sincerely

Paul Winter
Associate Director of Corporate Governance