

Our Ref: PW/KJJ/FOI/0625/1301

Stafford Education & Enterprise Park
 Weston Road
 Stafford
 ST18 0BF

9 June 2025

Telephone: 0300 123 1461

Sent by email

Dear Mr

FOI/0625/1301

Your request for information under the Freedom of Information Act 2000

Thank you for your request for information received on 3rd June 2025. We can confirm that the Staffordshire and Stoke-on-Trent Integrated Care Board can provide the following information.

An anonymised copy of this response will be made publicly available on the ICB website. Please note the ICBs responses in blue.

Question

- How much was spent on translation and interpretation costs over the last five financial years (2020/2021, 2021/2022, 2022/23, 2023/24, 2024/25)? Please could this data be broken down into a total sum over the five years and also broken down by each financial year.

Answer:

The ICB doesn't hold the information for the Financial years 2020/21 and 2021/22, advise that the requestor contacts NHS England for that information. The information for the Financial years 2022/23 onwards is contained within the table below.

	2022/23	2023/24	2024/25	Total
Translation and Interpretation Expenditure	£41,280.06	£158,014.02	£150,534.14	£349,828.22

Question

- Please can a separate list of the top five languages incurring the highest cost in the financial year 2024/25 also be included, with how much was spent on each language.

Answer:

Top 5 languages by expenditure – 2024/25

Language	Expenditure
Sorani	£12,578.00
Urdu	£9,047.50
Romanian	£8,005.50
Arabic	£7,978.50
Polish	£5,415.50

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

To request an internal review

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent ICB FOI team by emailing; staffsstokeFOI@staffsstoke.icb.nhs.uk or by post to the address at the top of this letter within 40 working days of the initial response.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

The ICO can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
www.ico.gov.uk

Yours sincerely

Paul Winter
Associate Director of Corporate Governance