



Our Ref: PW/KJJ/FOI/1025/1476

Stafford Education & Enterprise Park
Weston Road
Stafford
ST18 0BF

23rd October

Telephone: 0300 123 1461

Sent by email

Dear

FOI/1025/1476

Your request for information under the Freedom of Information Act 2000

Thank you for your email dated Monday 20th October 2025 for information under the Freedom of Information Act 2000. We can now confirm that Staffordshire and Stoke-on-Trent Integrated Care Board can provide the following information.

An anonymised copy of this response will be made publicly available on the ICB website. The ICBs response is provided below in blue text.

You have requested:

Please provide the original response with the name and position of the person who made the decision not to award finding.

The decision is based on the NHSE guidance for patients choosing to go abroad for treatment. When a patient chooses to travel outside the UK for treatment that is reasonably available through the NHS, the responsibility for any associated costs—including translation of medical records—rests with the patient. This is because the NHS's responsibility for care typically concludes once a patient leaves the UK, and healthcare providers in the destination country are accountable for their own services.

While the NHS does offer a limited reimbursement scheme for certain pre-planned treatments under the S2 certificate (which may cover co-payments up to the NHS tariff), this does not extend to non-clinical services such as document translation.

Please provide the copy of your request for funding.

The ICB does not have a copy of the request for funding.

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

To request an internal review

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent ICB FOI team by emailing; staffsstokeFOI@staffsstoke.icb.nhs.uk or by post to the address at the top of this letter within 40 working days of the initial response.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

The ICO can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
www.ico.gov.uk

Yours sincerely

Paul Winter
Associate Director of Corporate Governance