



Our Ref: PW/KJJ/FOI/0125/1137

Stafford Education & Enterprise Park
Weston Road
Stafford
ST18 0BF

14th January 2024

Sent by email

Telephone: 0300 123 1461

Dear

FOI-0125/1137

Your request for information under the Freedom of Information Act 2000

Thank you for your request for information received on 2nd January 2025. We can confirm that the Staffordshire and Stoke-on-Trent Integrated Care Board can provide the following information.

Under the Freedom of Information Act, I would like to request the following information request concerning the procurement of your NHS111 and associated services. Could you kindly supply the following information:

1. **The name of the organisation currently providing these services on your behalf. Please confirm which services are currently being supplied (111, Clinical Assessment Services, out of hours GP, 999, other).**

NHS-111 & Clinical Assessment Services: DHU HEALTH CARE C.I.C.

GP OOH – Vocare Limited

2. **If there are any extensions on the current contract and if so, whether you intend to activate them or not.**

NHS-111 & Clinical Assessment Services: Yes, optional +2. The Host or Associate Commissioners have not indicated intentions to invoke contract Extension at this stage in the contract's lifetime.

GP OOH - Yes, optional +2, at this time we have not indicated and intentions to invoke an extension at this stage in the contract's lifetime.

3. **When you expect the current supplier contract to terminate, allowing for any extensions.**

NHS-111 & Clinical Assessment Services: The Host or Associate Commissioners have no intention to invoke any form of Termination for this Contract. The Contract will expire 8 April 2029

GP OOH – The contract will expire on 31 March 2027

4. **When the current contract has expired, whether you intend to run an open procurement to award a new contract for services, or to direct award the services to a supplier.**
NHS-111 & Clinical Assessment Services: The service commenced on the 09.04.24, and therefore the Host and Associate Commissioners have not made any future decisions regarding future provision post the contract end date to time.

GP OOH: At this time Commissioners have not made any future decisions regarding future provision post the contract end date to time.

5. **The date when you expect the services to be re-procured.**
NHS-111 & Clinical Assessment Services: In line with the contract end date.

GP OOH: In line with the contract end date.

6. **If you intend to issue an ITT, how long you would expect to allow between tender publication, and tender response submission.**
NHS-111 & Clinical Assessment Services: Please see responses above

GP OOH : Please see responses above

7. **How long you would expect to allow between tender award and go live date (i.e. length of mobilisation period).**
NHS-111 & Clinical Assessment Services: Please see response above

GP OOH : Please see responses above

8. **Whether you intend to next procure the services as one combined Lot or whether you intend to separate the NHS111 services from the Clinical Assessment Services and/or any other additional bundled services such as those included in Q1.**
NHS-111 & Clinical Assessment Services: Please see response above

GP OOH : Please see responses above

To request an internal review

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent ICB FOI team by emailing; staffsstokeFOI@staffsstoke.icb.nhs.uk or by post to the address at the top of this letter within 40 working days of the initial response.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

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The ICO can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

www.ico.gov.uk

Yours sincerely

Paul Winter
Associate Director of Corporate Governance

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