

1.20.4 Integrated Care Records

Please provide detail of how you will ensure you are compliant with Integrated care record and the emerging Local Health and Care Record (LHCR) programme across our region.

(Maximum Word Count – no limit but be concise)

1.20.4.1-Integrated Care Record

Using single sign-on, Adastra seamlessly integrates with One Health and Care Integrated Care Record which has been adopted across the North and South Staffordshire region. Through the Adastra – Graphnet API, when a patient presents to the Out of Hours, our clinicians can view the patient's record from within their consultation in Adastra.

The Integrated Care Record provides our clinicians with a read-only view of the patient's data from across a number of different health and social care systems such as Primary Care, Mental Health and Social Care services. Utilising the Integrated Care Record provides our clinicians with a single source of data, which not only allows a clinician to make more informed decisions and provide better and safer care but since the record viewer can be called at any point, they have the flexibility to view this information at multiple points during the patient's journey.

1.20.4.2-Experience of compliance with the integrated care record

Access to the Integrated Care Record within Adastra is controlled through role-based security access; this ensures that all clinicians have completed the relevant training prior to gaining access to the record viewer. These training materials have been produced by Midlands and Lancashire CSU with support from ourselves to tailor them to our clinicians working in an urgent care environment and using Adastra.

Coupled with the role-based security access, clinicians will be presented with the permission to view/consent screen prior to viewing the patient information; their response to the permission to view question is noted within the Adastra record so even where the record has not been accessed i.e. the patient did not give consent, this is visible within the record. These security measures are in place to ensure that in the event of an incident or a patient inquiry, we can audit which clinicians have had access and whether they viewed the Integrated Care Record or not. Where further auditing is required for example if we need to understand what buttons/fields were pressed/checked while the clinician was viewing the Integrated Care Record, this can be obtained by Graphnet; a supplier we have good working relationships with.

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Whilst the Aداstra – Graphnet API currently only allows read-only access to the data, the ability to write back into the record can be provided through an XML extract. This extract would capture key fields from the Out of Hours consultation and feed them into the Integrated Care Record; this means that if a patient presents at another service in the region, they will be able to view the Out of Hours clinician's notes.

1.20.4.3-Involvement in the emerging LHCR programme

We understand that the West Midlands Alliance Aداstra platform is compliant with the LHCR programme, and we would expect it to operate in much the same way.

We have experience of working with the programme and would be able to utilise our technical knowledge and experience to further enhance any future developments.

1.20.4.4-Ensuring we comply with the integrated care records and emerging LHCR programme

We have worked with both Advanced and Graphnet to produce a standard specification for this solution so not only do we have experience in this area we also understand what is required to successfully implement the solution.

We recognise the XML extract is a workaround and will continue to work with Advanced and their Product Team to improve the API and suggest further changes as the Local Health and Care Record programme develops across the region.