

Our Ref: PW/AKB/FOI-09-114

Stafford Education & Enterprise Park
Weston Road
Stafford
ST18 0BF

21st September 2022

Sent by email

Telephone: 0300 123 1461

Dear

FOI FOI-09-114:
Your request for information under the Freedom of Information Act 2000

Thank you for your request dated the 13th September 2022. We can confirm that Staffordshire and Stoke-on-Trent Integrated Care Board does hold part of the information that you have requested. Please see our responses in blue below:

1. The number of occasions in the past 12 months when there were no out-of-hours GPs on shift?

Unfortunately, the Staffordshire and Stoke-on-Trent Integrated Care Board (ICB) do not hold the level of detail to be able to provide a response to this FOI. The ICB has a responsibility via Contract Management arrangements to monitor achievement of key performance indicators and that a safe and quality driven service is provided. Whilst there is a requirement to report staffing levels it should be noted that the Provider operates services using a varied skill mix of clinicians, information is not to the level required to be able to provide a response. Additionally, we would not hold the information requested in terms of specific patient numbers.

We would recommend you need to approach the provider for this information which in this instance is Vocare (part of the Totally Group). Link to the website as follows:

<https://www.sdnc.nhs.uk/index.php>

2. What advice was given to patients who sought a GP during the period when none were available?

See question one above for response.

3. What other staff were available during these occasions to provide assistance to patients?

See question one above for response.

4. The number of patients who sought out of hours care while there were no GPs on duty in the past 12 months?

See question one above for response.

5. The number of children who sought out of hours care while there were no GPs on duty in the past 12 months?

See question one above for response.

6. The number of occasions when an out of hours centre was closed due to lack of staff in the past 12 months?

See question one above for response.

7. The number of occasions when just one GP has been on duty for an out of hours shift in your area in the past 12 months?

See question one above for response.

8. The total number of patients in your region?

The Staffordshire and Stoke-on-Trent Integrated Care Board (ICB) population is 1,174,004 as at the 1st July 2022.

Right of Appeal

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

To request an internal review

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent Integrated Care Board FOI team by emailing the team at StaffsStokeFOI@staffsstoke.icb.nhs.uk or by post to the address at the top of this letter.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board FOI complaints procedure.

The ICO can be contacted at:



**Staffordshire and
Stoke-on-Trent**
Integrated Care Board

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF
www.ico.gov.uk

Yours sincerely

Paul Winter
Deputy Director of Corporate Governance,
Compliance & Data Protection/Data Protection Officer