



Our Ref: PW/SJR/FOI/0525/1288

Stafford Education & Enterprise Park  
Weston Road  
Stafford  
ST18 0BF

21<sup>st</sup> May 2025

Telephone: 0300 123 1461

Sent by email

Dear

**FOI-0525/1286**

**Your request for information under the Freedom of Information Act 2000**

Thank you for your request for additional information received on 19<sup>th</sup> May 2025. We can confirm that the Staffordshire and Stoke-on-Trent Integrated Care Board can provide the following information.

An anonymised copy of this response will be made publicly available on the ICB website. Please note the ICBs responses in blue.

**To better understand and support the enhanced services you commission through primary care for LTC management (including Diabetes, Cardiovascular Disease, Chronic Kidney Disease, Respiratory conditions, etc.), we kindly request the following information:**

- 1. List of Enhances Services/Incentivisation schemes: Please provide a list of the services (specifications if possible) you commission through primary care specifically for LTC management – Please also include prescribing incentive schemes from your Medicines Optimisation team.**

Medicines Optimisation Service Level Agreement (SLA) includes structured medication/treatment reviews that may have an impact on LTC management.

- 2. Delivery Level: Are these services delivered at a practice level, PCN level, or another level?**

Medicines Optimisation – SLA -practice level.

- 3. Commissioning Method: Are these services commissioned in bulk or individually?**

Medicines Optimisation – SLA -rolled out to all practices individually.

- 1. Contracting Details: How are primary care providers contracted to deliver these services? For example, is a percentage paid upfront with the remainder upon delivery?**

Through a Medicines Optimisation – SLA. Primary care contractors must evidence their activity and payments are made after validation of the evidence.

- 2. Measurement Criteria: Are primary care providers measured based on activity outputs or outcomes?**

Combination of outputs and outcomes.

**4. Review Schedule: When are these services due for review?**

On yearly basis, start of the financial year.

**5. Support Interest: Would you be interested in any support in designing, delivering, or evaluating the impact of these enhanced services for your population?**

No.

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

**To request an internal review**

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent ICB FOI team by emailing; [staffsstokeFOI@staffsstoke.icb.nhs.uk](mailto:staffsstokeFOI@staffsstoke.icb.nhs.uk) or by post to the address at the top of this letter within 40 working days of the initial response.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

The ICO can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

[www.ico.gov.uk](http://www.ico.gov.uk)

Yours sincerely

**Paul Winter**  
**Associate Director of Corporate Governance**