



Our Ref: PW/AKB/FOI/0724/907

Stafford Education & Enterprise Park
Weston Road
Stafford
ST18 0BF

11th July 2024

Telephone: 0300 123 1461

Sent by email

Dear

FOI-0724-907

Your request for information under the Freedom of Information Act 2000

Thank you for your request for information received on the 5th July 2024. We can confirm that the Staffordshire and Stoke-on-Trent Integrated Care Board can provide the following information.

An anonymised copy of this response will be made publicly available on the ICB website.

Please see our responses in blue below:

I am writing to you under the Freedom of Information Act to request the following information:

- 1. Please provide a list of GP surgeries within your ICS region that are using a Cloud-based telephony system from a non-framework-approved supplier. (Advanced Telephony Better Purchasing Framework)?**

The below GP practices chose not to move to a supplier on the approved better purchasing framework as they wanted to remain with their current provider. However, the solution these practices have in place with the suppliers listed below are a fully cloud based solution and meet the nationally mandated functionally requirements.

THE WESTGATE PRACTICE	Connaught Ltd
ASHLEY SURGERY	One Connectivity
CASTLEFIELDS	Connaught Ltd
THE LANGTON MEDICAL GROUP	Connaught Ltd
STAFFORD HEALTH AND WELLBEING	Connaught Ltd
WOLVERHAMPTON ROAD SURGERY	Connaught Ltd
PENKRIDGE MEDICAL PRACTICE	TIC

MANSION HOUSE SURGERY	Connaught Ltd
DR P D MILES AND DR R VALASAPALLI	Switch Medical
WATERHOUSES MEDICAL PRACT	Connaught Ltd
APSLEY SURGERY	Connaught Ltd
MEIR PARK MEDICAL PRACTICE	Switch Medical
LOOMER ROAD SURGERY	Connaught Ltd

2. Please provide a list of GP surgeries within your ICS region who are using a Cloud-based system with a framework-approved supplier who are approaching the end of their contract term?

To the best of our knowledge, we do not currently have any practices approaching the end of their current cloud-based telephony contract with an approved supplier. We have supported a large percentage of our practices to move onto new contracts in the last six months in line with the national cloud based telephony project.

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

To request an internal review

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent Integrated Care Board FOI team by emailing the team at StaffsStokeFOI@staffsstoke.icb.nhs.uk or by post to the address at the top of this letter.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

The ICO can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

www.ico.gov.uk



**Staffordshire and
Stoke-on-Trent**
Integrated Care Board

Yours sincerely

Paul Winter
Associate Director of Corporate Governance