



Our Ref: PW/KJJ/FOI/0325/1236

Stafford Education & Enterprise Park  
Weston Road  
Stafford  
ST18 0BF

3<sup>rd</sup> April 2025

Telephone: 0300 123 1461

Sent by email

Dear

**FOI-0325/1236**

**Your request for information under the Freedom of Information Act 2000**

Thank you for your request for information received on 21<sup>st</sup> March 2025. We can confirm that the Staffordshire and Stoke-on-Trent Integrated Care Board can provide the following information.

An anonymised copy of this response will be made publicly available on the ICB website. Please note the ICBs responses in blue.

***We would be grateful if you could provide the following information:***

- ***The contract expiry date for Docman (used within GP practices) in your Integrated Care Board area***

***For clarity, we are referring to Docman products used within general practice settings to manage incoming correspondence, clinical documents and workflow. These may include:***

- ***Docman GP***
- ***Docman 10 (the cloud-based version used by GP practices)***

***If different GP practices in your area use different versions, or if contracts are held at a practice or federation level rather than centrally, we would appreciate any information you are able to provide on contract duration and expiry.***

***If the information is not held centrally by the ICB, we would also appreciate confirmation of that.***

- [Docman 10 - Contract expiry 30th June 2026](#)
- [Docman Clinical Document Workflow \(formerly Docman Connect\) and Docman Share - Contract expiry 31st March 2027](#)

**To request an internal review**

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent ICB FOI team by emailing; [staffsstokeFOI@staffsstoke.icb.nhs.uk](mailto:staffsstokeFOI@staffsstoke.icb.nhs.uk) or by post to the address at the top of this letter within 40 working days of the initial response.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

The ICO can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

[www.ico.gov.uk](http://www.ico.gov.uk)

Yours sincerely

**Paul Winter**  
**Associate Director of Corporate Governance**