

Our Ref: PW/KJJ/FOI/0425/1258
12th May 2025

Stafford Education & Enterprise Park
Weston Road
Stafford
ST18 0BF

Sent by email

Telephone: 0300 123 1461

Dear

FOI-0425/1258

Your request for information under the Freedom of Information Act 2000

Thank you for your request for additional information received on 10th April 2025. We can confirm that the Staffordshire and Stoke-on-Trent Integrated Care Board can provide the following information.

An anonymised copy of this response will be made publicly available on the ICB website. Please note the ICBs responses in blue.

1. What was the total amount of funding available to PCNs in your ICB area for the capacity and access improvement payment scheme (CAP) as a whole in 2024/25? [£5.546m](#)
2. And please can you break down the total amount of funding that was available to PCNs via CASP payments in 2024/25 (70% of the total scheme funding)? [£3.882m](#)
3. And what was the total amount of funding available to PCNs in your ICB area for the CAIP payments in 2024/25 (the 30% amount - scheme details outlined above)? [£1.664m](#)
4. How many PCNs in your ICB area received the national capacity and access support payment (CASP) in 2024/25? [25](#)
5. How many PCNs in your ICB area received any money via the local capacity and access improvement payments (CAIP) in 2024/25? [25](#)
6. Can you please provide the amount of CAIP money received by each PCN in 2024/25? Please provide this both as an amount in pounds and as a percentage of what they were entitled to receive. [See tab 5 on attached spreadsheet – All PCNs received or are due to receive 100% payment](#)
7. If the answer to number 5 was less than 100%, can you please state why? [N/A](#)
8. These CAIP payments were split into three criteria – better digital telephony, simpler online requests and faster care navigation, assessment and response. Please provide for each PCN in your ICB the amount received per criteria in both amount in pounds and percentage in 2024/25. [See Tab 8 on attached spreadsheet](#)
9. In the previous year, 2023/24, how many PCNs received any money via the local capacity and access improvement payments (CAIP)? [25](#)
10. Can you please provide the amount of CAIP money received by each PCN in 2023/24? Please provide this both as an amount in pounds and as a percentage of what they were entitled to receive. [See tab 10 on attached spreadsheet – All PCNs received 100%](#)

Chair: David Pearson MBE

Chief Executive Officer: Peter Axon

11. If the answer to number 10 was less than 100%, can you please state why?
[N/A](#)
12. These CAIP payments were split into three criteria in 2023/24 – patient experience of contact, ease of access and demand management, and accuracy of recording in appointment books. Please provide for each PCN in your ICB the amount received per criteria. [N/A -Payments weren't split out, PCNs received one payment in full](#)
13. Who within your ICB assessed the delivery of the plans in 2024/25? [The Primary Care Team](#)
14. Under what criteria was the delivery of the plan assessed in 2024/25? [As per national guidance, PCN Clinical Directors have self-declared delivery of CAIP.](#)
15. When were/will the payments be delivered to PCNs in 2024/25? [Payments have been made at different stages for each element/PCN depending on when the PCN made the claim. Declarations made up to the deadline for 2024/25 have now all been paid.](#)
16. How much CAIP funding was not allocated to PCNs in your ICB area in 2024/25? [All CAIP funding was distributed](#)
17. How much CAIP funding was not allocated to PCNs in your ICB area in 2023/24? [All CAIP funding was distributed](#)
18. What did the ICB do with the funding that wasn't distributed to PCNs via these payments in 2024/25? [All CAIP funding was distributed](#)
19. What did the ICB do with the funding that wasn't distributed to PCNs via these payments in 2023/24? [All CAIP funding was distributed](#)

To request an internal review

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent ICB FOI team by emailing; staffsstokeFOI@staffsstoke.icb.nhs.uk or by post to the address at the top of this letter within 40 working days of the initial response.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

The ICO can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

www.ico.gov.uk

Yours sincerely



**Staffordshire and
Stoke-on-Trent**
Integrated Care Board

Paul Winter
Associate Director of Corporate Governance

Enc.

PCN	PCN Code	Capacity & Access Support £	Capacity & Access Incentive £
ABOUT BETTER CARE (ABC) PCN	U93998	£172,446	£73,905
BURNTWOOD PCN	U46695	£111,576	£47,818
CANNOCK NORTH PCN	U12200	£141,829	£60,784
CANNOCK VILLAGES PCN	U88414	£193,612	£82,977
EAST STAFFORDSHIRE PCN	U57641	£490,603	£210,258
HANLEY, BUCKNALL & BENTILEE PCN	U05734	£124,983	£53,564
HIPC (HOLISTIC PATIENT CENTRED CARE) PCN	U06256	£126,273	£54,117
LEEK & BIDDULPH PCN	U12951	£164,468	£70,486
LICHFIELD PCN	U64148	£134,964	£57,842
MEIR PCN	U35724	£126,106	£54,045
MERCIAN PCN	U79533	£285,161	£122,212
MOORLANDS & RURAL PCN	U91937	£120,149	£51,492
NEWCASTLE CENTRAL PCN	U36134	£136,788	£58,624
NEWCASTLE NORTH PCN LTD	U81818	£117,558	£50,382
NEWCASTLE SOUTH PCN	U39113	£134,415	£57,606
RUGELEY & GREAT HAYWOOD PCN	U16318	£131,953	£56,551
SEISDON PCN	U56729	£153,492	£65,782
SHELTON & HANLEY PCN	U87255	£141,163	£60,499
SOUTH STOKE CENTRAL PCN	U85685	£174,950	£74,979
SOUTH STOKE WEST PCN	U69072	£116,538	£49,945
STAFFORD CENTRAL PCN	U08925	£117,245	£50,248
STAFFORD SOUTH PCN	U83494	£98,419	£42,180
STAFFORD TOWN PCN2	U84263	£132,488	£56,781
STONE & ECCLESHALL PCN	U04901	£106,955	£45,838
WHITFIELD PCN	U36512	£127,994	£54,855
Grand Total		£3,882,127	£1,663,769

PCN	PCN Code	Jan 2024 Raw	Jan 2024 Weighted	Jan 2024 PCN Adjusted	Capacity & Access Support £	Capacity & Access Improvement £	CAIP 10% £	Domain
ABOUT BETTER CARE (ABC) PCN	U93998	49,869	52,514.31	53,092.89	£172,446	£73,905	£24,635	D1 - Better Digital Telephony
							£24,635	D2 - Simple Online Requests
							£24,635	D3 - Faster Care Navigation
BURNTWOOD PCN	U46695	34,907	37,853.48	34,352.07	£111,576	£47,818	£15,939	D1 - Better Digital Telephony
							£15,939	D2 - Simple Online Requests
							£15,939	D3 - Faster Care Navigation
CANNOCK NORTH PCN	U12200	44,328	45,839.58	43,666.45	£141,829	£60,784	£20,261	D1 - Better Digital Telephony
							£20,261	D2 - Simple Online Requests
							£20,261	D3 - Faster Care Navigation
CANNOCK VILLAGES PCN	U88414	61,510	63,388.50	59,609.75	£193,612	£82,977	£27,659	D1 - Better Digital Telephony
							£27,659	D2 - Simple Online Requests
							£27,659	D3 - Faster Care Navigation
EAST STAFFORDSHIRE PCN	U57641	152,778	155,428.92	151,047.64	£490,603	£210,258	£70,086	D1 - Better Digital Telephony
							£70,086	D2 - Simple Online Requests
							£70,086	D3 - Faster Care Navigation
HANLEY, BUCKNALL & BENTILEE PCN	U05734	33,475	35,133.05	38,479.97	£124,983	£53,564	£17,855	D1 - Better Digital Telephony
							£17,855	D2 - Simple Online Requests
							£17,855	D3 - Faster Care Navigation
HIPC (HOLISTIC PATIENT CENTRED CARE) PCN	U06256	35,994	37,124.55	38,877.23	£126,273	£54,117	£18,039	D1 - Better Digital Telephony
							£18,039	D2 - Simple Online Requests
							£18,039	D3 - Faster Care Navigation
LEEK & BIDDULPH PCN	U12951	49,888	55,603.30	50,636.77	£164,468	£70,486	£23,495	D1 - Better Digital Telephony
							£23,495	D2 - Simple Online Requests
							£23,495	D3 - Faster Care Navigation
LICHFIELD PCN	U64148	43,838	44,097.65	41,552.90	£134,964	£57,842	£19,281	D1 - Better Digital Telephony
							£19,281	D2 - Simple Online Requests
							£19,281	D3 - Faster Care Navigation
MEIR PCN	U35724	38,039	38,952.15	38,825.63	£126,106	£54,045	£18,015	D1 - Better Digital Telephony
							£18,015	D2 - Simple Online Requests
							£18,015	D3 - Faster Care Navigation
MERCIAN PCN	U79533	92,611	90,014.65	84,614.06	£285,161	£122,212	£40,737	D1 - Better Digital Telephony
							£40,737	D2 - Simple Online Requests
							£40,737	D3 - Faster Care Navigation
MOORLANDS & RURAL PCN	U91937	37,451	41,662.24	36,991.73	£120,149	£51,492	£17,164	D1 - Better Digital Telephony
							£17,164	D2 - Simple Online Requests
							£17,164	D3 - Faster Care Navigation
NEWCASTLE CENTRAL PCN	U36134	41,178	42,919.06	42,114.65	£136,788	£58,624	£19,541	D1 - Better Digital Telephony
							£19,541	D2 - Simple Online Requests
							£19,541	D3 - Faster Care Navigation
NEWCASTLE NORTH PCN	U81818	35,823	39,269.55	36,193.94	£117,558	£50,382	£16,794	D1 - Better Digital Telephony
							£16,794	D2 - Simple Online Requests
							£16,794	D3 - Faster Care Navigation
NEWCASTLE SOUTH PCN	U39113	43,020	44,011.99	41,383.78	£134,415	£57,606	£19,202	D1 - Better Digital Telephony
							£19,202	D2 - Simple Online Requests
							£19,202	D3 - Faster Care Navigation
RUGELEY & GREAT HAYWOOD PCN	U16318	41,590	46,352.02	40,625.86	£131,953	£56,551	£18,850	D1 - Better Digital Telephony
							£18,850	D2 - Simple Online Requests
							£18,850	D3 - Faster Care Navigation
SEISDON PCN	U56729	49,469	48,297.76	47,257.28	£153,492	£65,782	£21,927	D1 - Better Digital Telephony
							£21,927	D2 - Simple Online Requests
							£21,927	D3 - Faster Care Navigation
SHELTON & HANLEY PCN	U87255	40,885	39,673.01	43,461.62	£141,163	£60,499	£20,166	D1 - Better Digital Telephony
							£20,166	D2 - Simple Online Requests
							£20,166	D3 - Faster Care Navigation
SOUTH STOKE CENTRAL PCN	U85685	49,132	54,142.45	53,864.06	£174,950	£74,979	£24,993	D1 - Better Digital Telephony
							£24,993	D2 - Simple Online Requests
							£24,993	D3 - Faster Care Navigation
SOUTH STOKE WEST PCN	U69072	33,951	35,319.19	35,879.96	£116,538	£49,945	£16,648	D1 - Better Digital Telephony
							£16,648	D2 - Simple Online Requests
							£16,648	D3 - Faster Care Navigation
STAFFORD CENTRAL PCN	U08925	40,558	38,700.14	36,097.54	£117,245	£50,248	£16,749	D1 - Better Digital Telephony
							£16,749	D2 - Simple Online Requests
							£16,749	D3 - Faster Care Navigation
STAFFORD NORTH PCN	U84263	42,264	41,339.17	40,790.62	£132,488	£56,781	£18,927	D1 - Better Digital Telephony
							£18,927	D2 - Simple Online Requests
							£18,927	D3 - Faster Care Navigation
STAFFORD SOUTH PCN	U83494	30,550	32,432.33	30,301.53	£98,419	£42,180	£14,060	D1 - Better Digital Telephony
							£14,060	D2 - Simple Online Requests
							£14,060	D3 - Faster Care Navigation
STONE & ECCLESHALL PCN	U04901	33,959	36,942.76	32,929.57	£106,955	£45,838	£15,279	D1 - Better Digital Telephony
							£15,279	D2 - Simple Online Requests

							£15,279	D3 - Faster Care Navigation
WHITFIELD PCN	U36512	38,771	42,643.06	39,407.03	£127,994	£54,855	£18,285	D1 - Better Digital Telephony
							£18,285	D2 - Simple Online Requests
							£18,285	D3 - Faster Care Navigation
Total		1,195,838	1,239,655	1,192,055	£3,882,127	£1,663,769	£1,663,769	

PCN	PCN Code	Capacity & Access Support £	Capacity & Access Improvement £
ABOUT BETTER CARE (ABC) PCN	U93998	£146,305	£62,702
BURNTWOOD PCN	U46695	£94,212	£40,377
CANNOCK NORTH PCN	U12200	£116,331	£49,856
CANNOCK VILLAGES PCN	U88414	£163,144	£69,919
EAST STAFFORDSHIRE PCN	U57641	£410,281	£175,835
HANLEY, BUCKNALL & BENTILEE PCN	U05734	£106,602	£45,687
HIPC (HOLISTIC PATIENT CENTRED CARE) PCN	U06256	£104,966	£44,986
LEEK & BIDDULPH PCN	U12951	£139,703	£59,873
LICHFIELD PCN	U64148	£114,733	£49,171
MEIR PCN	U35724	£105,582	£45,249
MERCIAN PCN	U79533	£240,881	£103,235
MOORLANDS & RURAL PCN	U91937	£102,215	£43,806
NEWCASTLE CENTRAL PCN	U36134	£114,945	£49,262
NEWCASTLE NORTH PCN	U81818	£99,177	£42,504
NEWCASTLE SOUTH PCN	U39113	£114,158	£48,925
RUGELEY & GREAT HAYWOOD PCN	U16318	£111,461	£47,769
SEISDON PCN	U56729	£129,433	£55,471
SHELTON & HANLEY PCN	U87255	£112,879	£48,377
SOUTH STOKE CENTRAL PCN	U85685	£147,770	£63,330
SOUTH STOKE WEST PCN	U69072	£96,909	£41,533
STAFFORD CENTRAL PCN	U08925	£99,109	£42,475
STAFFORD NORTH PCN	U84263	£110,472	£47,345
STAFFORD SOUTH PCN	U83494	£82,703	£35,444
STONE & ECCLESHALL PCN	U04901	£90,240	£38,674
WHITFIELD PCN	U36512	£108,572	£46,531
Grand Total		£3,262,788	£1,398,338