

Our Ref: PW/AKB/FOI/0424/792

Stafford Education & Enterprise Park  
Weston Road  
Stafford  
ST18 0BF

12<sup>th</sup> April 2024

Telephone: 0300 123 1461

Sent by email

Dear

**FOI-0424-792**

**Your request for information under the Freedom of Information Act 2000**

Thank you for your request for information received on the 8<sup>th</sup> April 2024. We can confirm that the Staffordshire and Stoke-on-Trent Integrated Care Board can provide the following information.

An anonymised copy of this response will be made publicly available on the ICB website.

Please see our responses in blue below:

**I am looking for some information to be answered under the Freedom of Information Act relating to the capacity and access payment scheme. Funding for this was split into two parts for PCNs – the first 70% was provided for coming up with a plan on access, and the second 30% was dependent on the extent to which these plans were put in place. This 30% element was called the local capacity and access improvement payment (CAIP). This was outlined in the Network Contract DES 2023/24 under point 4.**

**My questions are as follows:**

- 1. What was the total amount of funding available to PCNs in your ICB area for the capacity and access improvement payment (CAIP)?**

£1.398m

- 2. How many PCNs in your ICB area submitted a plan for the capacity and access payments?**

25 out of 25.

- 3. How many PCNs in your ICB area received the national capacity and access support payment?**

25

**4. How many PCNs in your ICB area received any money via the local capacity and access improvement payments (CAIP)?**

None to date as the CAIP period ran until the 31<sup>st</sup> March 2024 and PCNs are in the process of submitting achievement against their PCN Improvement Plans. Decisions on achievement will be made during Quarter one and Quarter two with payment to be made by ICB's by August 2024.

**5. Can you please provide the amount of money received by each PCN as part of the local capacity and access improvement payments compared to the amount they were entitled to receive?**

We do not currently hold this information.

**6. And if this was less than 100%, can you please state why?**

We do not currently hold this information.

**7. These CAIP payments were split into three criteria – patient experience of contact, ease of access and demand management, and accuracy of recording in appointment books. Please provide for each PCN in your ICB the amount received per criteria?**

We do not currently hold this information.

**8. Who within your ICB assessed the delivery of the plans?**

We do not currently hold this information.

**9. Under what criteria was the delivery of the plan assessed?**

The plans have not currently been assessed, however PCNs have been asked to submit their claim for the final 30% payment, on a template that asks them to set out what they have achieved against their stated actions in their approved action plans. Each PCN plan will have differences in their agreed action points, depending on what they considered to be their key priorities. The template will allow PCN's to set their action points against the 5 key aspects of the capacity and access requirements which will relate to the following criteria:

- Empowering patients
- Capacity and demand
- Patient experience
- Staffing and Care Coordination
- Understanding appointment data

PCNs have been asked to submit before and after data where relevant, to substantiate any work they have carried out on their action plans.

**10. When were/will the payments be delivered to PCNs?**

By August 2024 once decisions on achievement have been made.

**11. How much CAIP funding was not allocated in your ICB area?**

We do not currently hold this information.

**12. What did the ICB do with the funding that wasn't delivered in these payments?**

We do not currently hold this information.

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

**To request an internal review**

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent Integrated Care Board FOI team by emailing the team at [StaffsStokeFOI@staffsstoke.icb.nhs.uk](mailto:StaffsStokeFOI@staffsstoke.icb.nhs.uk) or by post to the address at the top of this letter.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

The ICB can be contacted at:  
Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

[www.ico.gov.uk](http://www.ico.gov.uk)



**Staffordshire and  
Stoke-on-Trent**  
Integrated Care Board

Yours sincerely

**Paul Winter**  
**Associate Director of Corporate Governance**