



Our Ref: PW/AKB/FOI-07-456

19th July 2023

Stafford Education & Enterprise Park
Weston Road
Stafford
ST18 0BF

Sent by email

Telephone: 0300 123 1461

Dear

FOI-07-456

Your request for information under the Freedom of Information Act 2000

Thank you for your request for information received on the 13th July 2023. We can confirm that the Staffordshire and Stoke-on-Trent Integrated Care Board can provide the following information.

An anonymised copy of this response will be made publicly available on the ICB website.

Please see our responses in blue below:

I would be most grateful if you would provide me, under the Freedom of Information Act, the information requested below:

The details we require are:

1. Who is your social media management and monitoring tool supplier?

Social media management and monitoring is included within the Service Level Agreement with the Midlands and Lancashire Commissioning Support Unit.

2. Start date and duration of framework / contract with supplier?

The ICB do not have a contract as this service is managed through the Midlands and Lancashire Commissioning Support Unit.

3. Actual spend on this contract / framework (and any sub lots), from the start of the contract to the current date?

The specific spend is unable to be extracted as it is included within the Service Level Agreement.

4. Who is the senior officer (outside of procurement) responsible for this contract?

Please contact the Midlands and Lancashire Commissioning Support Unit for this information. Contact details as follows:

[FOI - NHS Midlands and Lancashire Commissioning Support Unit \(midlandsandlancashirecsu.nhs.uk\)](https://midlandsandlancashirecsu.nhs.uk)

Right of Appeal

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

To request an internal review

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent Integrated Care Board FOI team by emailing the team at StaffsStokeFOI@staffsstoke.icb.nhs.uk or by post to the address at the top of this letter.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

The ICO can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

www.ico.gov.uk

Yours sincerely

Paul Winter
Associate Director of Corporate Governance