



Our Ref: PW/AKB/FOI/0224/722

Stafford Education & Enterprise Park  
Weston Road  
Stafford  
ST18 0BF

26<sup>th</sup> February 2024

Telephone: 0300 123 1461

Sent by email

Dear

**FOI-0224-722**

**Your request for information under the Freedom of Information Act 2000**

Thank you for your request for information received on the 12<sup>th</sup> February 2024. We can confirm that the Staffordshire and Stoke-on-Trent Integrated Care Board can provide the following information.

An anonymised copy of this response will be made publicly available on the ICB website.

Please see our responses in blue below:

- 1. Are the Patient Care Transport Services provided in your NHS Staffordshire and Stoke-on-Trent ICB region provided by an in-house or outsourced provider?**

Please be advised that this service is outsourced to a Provider.

- 2. What was the annual spend on Patient Care Transport Services in your NHS Staffordshire and Stoke-on-Trent ICB region over the past five years across both in-house and outsourced providers? What journey and passenger volumes were associated with this spend?**

**If the information exists, please break this information down across the three areas identified about (NEPTS, HDU Transport, Falls services Tables are provided below. How can I please access these guidelines?**

NHS Staffordshire and Stoke-on-Trent ICB came into effect on the 1<sup>st</sup> July 2022 when ICBs were legally established, as such the annual spend for Patient Transport Services for NHS Staffordshire and Stoke-on-Trent ICB is as follows:

- Cost: 1<sup>st</sup> August 2021 to the 31<sup>st</sup> March 2022: £6,077,566.15
- Cost: 1<sup>st</sup> April 2022 to the 31<sup>st</sup> March 2023: £9,995,411.20
- Cost: 1<sup>st</sup> April 2023 to the 31<sup>st</sup> March 2024: £11,102,865

See attached document detailing completed table with information requested.

3. If outsourced providers are used to deliver Patient Care Transport Services in your region, please list the outsourced providers that are currently providing these services. Please also specify for each provider:
- The start and end date of their current contract (not including any extensions)
  - Whether there is an optional extension period and how long this extension period is
  - How many bidders participated in the last tender round for each contract

Please provide this for each of the three areas outlined above (NEPTS, HDU services, and Falls services)

- ERS Transition Limited t/a ERS Medical now part of the EMED Group.
- Months / years: five years (1<sup>st</sup> August 2021 to the 31<sup>st</sup> July 2026).
- Option to extend by a further two years Patient Care Transport Services.
- Four bidders.

4. What is your budgeted spend on Patient Care Transport (across NEPTS, HDU services, and Falls services) in the financial years, 2023-2024 and 2024-2025?

No budgets have been set past 2023/2024 due to awaiting allocations from NHS England.

Planning assumptions include the current expected contract values.

- 2023/2024: £10,305,705\*
- 2024/2025: £10,255,118\*

\*These are recurrent contract values and exclude non-recurrent funding to support System surge plans in 2022/2023 and 2023/2024.

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

### **To request an internal review**

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent Integrated Care Board FOI team by emailing the team at [StaffsStokeFOI@staffsstoke.icb.nhs.uk](mailto:StaffsStokeFOI@staffsstoke.icb.nhs.uk) or by post to the address at the top of this letter.



**Staffordshire and  
Stoke-on-Trent**  
Integrated Care Board

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

The ICO can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

[www.ico.gov.uk](http://www.ico.gov.uk)

Yours sincerely

**Paul Winter**  
**Associate Director of Corporate Governance**