



**Staffordshire and  
Stoke-on-Trent**  
Integrated Care Board

Our Ref: PW/AKB/FOI/12/643

Stafford Education & Enterprise Park  
Weston Road  
Stafford  
ST18 0BF

14<sup>th</sup> December 2023

Telephone: 0300 123 1461

Sent by email

Dear

**FOI-12-643**

**Your request for information under the Freedom of Information Act 2000**

Thank you for your request for information received on the 6<sup>th</sup> December 2023. We can confirm that the Staffordshire and Stoke-on-Trent Integrated Care Board can provide the following information.

An anonymised copy of this response will be made publicly available on the ICB website.

Please see our responses in blue below:

**This is an FOI request under the Freedom of Information Act 2000. Please provide the following information you have pertaining to Non-Emergency Patient Transport Services (NEPTS) within your ICB (or previous CCG areas).**

- 1. Which organisations currently provide Non-Emergency Patient Transport Services (NEPTS) to the ICB (or previous CCG areas)?**
  - a) If multiple NEPTS providers are used, please specify which area (or previous CCG area) each provider covers?**
- 2. Within the ICB (or previous CCG areas) when did current NEPTS contract start, and what is the contract end date? Please specify any contract extension dates.**

3. What is the annual NEPTS contract value for the last three years (year end 31 March) for your ICB (and previous CCG areas)? If not available, please provide data for any available years.

- a) 2020/2021
- b) 2021/2022
- c) 2022/2023

4. How many patient journeys were contracted under the NEPTS contract for the last three years (year ending 31 March) for your ICB (and previous CCG areas)?

*Please confirm if these are calculated as one-way journeys or return journeys.*

- a) 2020/2021
- b) 2021/2022
- c) 2022/2023

5. Is the contract in partnership with any other ICB(s) (or was there any partnership between previous CCG areas)?

6. Does the ICB currently have plans to use a single provider for NEPTS across the entirety of the ICB?

Please find attached spreadsheet detailing information requested as above.

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

#### **To request an internal review**

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent Integrated Care Board FOI team by emailing the team at [StaffsStokeFOI@staffsstoke.icb.nhs.uk](mailto:StaffsStokeFOI@staffsstoke.icb.nhs.uk) or by post to the address at the top of this letter.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

The ICO can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

[www.ico.gov.uk](http://www.ico.gov.uk)

Yours sincerely

**Paul Winter**  
**Associate Director of Corporate Governance**