

Our Ref: PW/AKB/FOI/0224/719

Stafford Education & Enterprise Park  
Weston Road  
Stafford  
ST18 0BF

19<sup>th</sup> February 2024

Telephone: 0300 123 1461

Sent by email

Dear

**FOI-0224-719**

**Your request for information under the Freedom of Information Act 2000**

Thank you for your request for information received on the 9<sup>th</sup> February 2024. We can confirm that the Staffordshire and Stoke-on-Trent Integrated Care Board can provide the following information.

An anonymised copy of this response will be made publicly available on the ICB website.

Please see our responses in blue below:

**I am writing to you under the Freedom of Information Act 2000 to request the following information from your organisation. Please may you provide me with an answer to the following:**

**1. Who provides your non-emergency patient transport services (NEPTS)?**

ERS Transition Limited t/a ERS Medical now part of the EMED Group

**2. When does this contract run until?**

Five years (1<sup>st</sup> August 2021 to the 31<sup>st</sup> July 2026) with option to extend by a further two years.

**3. What is the value of this contract per annum (i.e. for 2023/24)?**

2023/20234: £11,102,865

**4. Do you contract your NEPTS for your organisation in isolation, or is it contracted jointly with other NHS organisations? If so, which other NHS organisations?**

Midlands Partnership University NHS Foundation Trust are associates to the ICB's contract.

**5. Who is the best person to contact regarding the NEPTS service for your organisation? Please provide name, position and contact details where possible.**

Kate Tatton  
UEC Senior Operations Manager and Operational Lead  
Email: [kate.tatton@staffsstoke.icb.nhs.uk](mailto:kate.tatton@staffsstoke.icb.nhs.uk)

Kate Farrow  
Associate Director UEC Operations and Contract Lead  
Email: [kate.farrow@staffsstoke.icb.nhs.uk](mailto:kate.farrow@staffsstoke.icb.nhs.uk)

Phil Smith  
Executive Director of Urgent and Planned Care (Senior Responsible Officer)  
Email: [phil.smith@staffsstoke.icb.nhs.uk](mailto:phil.smith@staffsstoke.icb.nhs.uk)

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

**To request an internal review**

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent Integrated Care Board FOI team by emailing the team at [StaffsStokeFOI@staffsstoke.icb.nhs.uk](mailto:StaffsStokeFOI@staffsstoke.icb.nhs.uk) or by post to the address at the top of this letter.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

The ICO can be contacted at:  
Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
[www.ico.gov.uk](http://www.ico.gov.uk)

Yours sincerely

**Paul Winter**  
**Associate Director of Corporate Governance**