



Staffordshire & Stoke on Trent ICB  
Floor 3 Smithfield 1 Building  
Leonard Coates Way  
Stoke on Trent  
ST1 4FA

Dear Patient,

You have recently been referred by your optician for a cataract appointment.

Please find attached a list of the options available to you that are closest to your home location and details of how to book your appointment.

There are three ways in which you can book your appointment with your chosen provider.

1. Book online via the link located next to your chosen provider, putting in your Booking reference number, Date of Birth and your Access code.
2. Contact the NHS Appointments Line on the number located at the bottom of the options attachment on 0345 850 2250. Please have your Booking Reference number and Access Code available.
3. Contact your local Choice and Referral Centre on 0300 303 3785 between the hours of 9.00am – 5.00pm from Monday to Friday. Please have your Booking Reference number and Access Code available
4. Should you wish to book an appointment other than the attached options, then please contact your local Choice and Referral Centre as above, where a Patient Care Advisor will share with you other provider options.

If you need any further support, please contact the Choice & Referral Centre on 0300 303 3785 between the hours of Monday to Friday 9.00am – 5.00pm

Yours faithfully,

Choice & Referral Centre