

Our Ref: PW/SR/FOI/1024/1059

14<sup>th</sup> November 2024

Stafford Education & Enterprise Park  
Weston Road  
Stafford  
ST18 0BF

Sent by email

Telephone: 0300 123 1461

Dear

**FOI-1024/1059**

**Your request for information under the Freedom of Information Act 2000**

Thank you for your request for information received on the 7<sup>th</sup> November 2024. We can confirm that the Staffordshire and Stoke-on-Trent Integrated Care Board can provide the following information.

An anonymised copy of this response will be made publicly available on the ICB website.

Please see our responses in blue below:

**Pursuant to the principles of the Freedom of Information Act (FOIA), I am writing to request information regarding referral management and expenditure of the ICB within the periods April-24 to October-24.**

**Within the defined time periods, can you please confirm:**

- 1. Does the ICB have an independent third-party referral management centre?**
  - a. If the answer is “Yes” to the above, please indicate by month the number of ophthalmology referrals shared with providers broken down by month and provider.**

No, the ICB does not have an independent third-party referral management centre.

- 2. Has the ICB commissioned an independent e-ERS for the processing of ophthalmology referrals?**
  - a. If the answer is “Yes” to the above, please indicate by month the number of ophthalmology referrals shared with providers broken down by month and provider.**

No, the ICB has not commissioned an independent e-ERS for the processing of ophthalmology referrals. The NHSE commissioned e-ERS is being implemented within Staffordshire & Stoke on Trent.

- 3. Can the ICB provide all expenditure to the following providers, broken down by month and HRG, or cumulatively where HRG descriptors are unavailable:**

Responses to the questions below, are all included in the attached spread sheet for your information.

- a. **New Medica**
- b. **Spa Medica**
- c. **Community Health and Eyecare (CHEC)**
- d. **Optegra**
- e. **Anglia Community Eye Services (ACES)**
- f. **Local Acute Trust(s) for Ophthalmology services [where possible]**

**To request an internal review**

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent ICB FOI team by emailing; [staffsstokeFOI@staffsstoke.icb.nhs.uk](mailto:staffsstokeFOI@staffsstoke.icb.nhs.uk) or by post to the address at the top of this letter.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

The ICO can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

[www.ico.gov.uk](http://www.ico.gov.uk)

Yours sincerely

**Paul Winter**  
**Associate Director of Corporate Governance**

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