



**Staffordshire and  
Stoke-on-Trent**  
Integrated Care Board

Our Ref: PW/AKB/FOI/0124/684

Stafford Education & Enterprise Park  
Weston Road  
Stafford  
ST18 0BF

1<sup>st</sup> February 2024

Telephone: 0300 123 1461

Sent by email

Dear

**FOI-0124-684**

**Your request for information under the Freedom of Information Act 2000**

Thank you for your request for information received on the 16<sup>th</sup> January 2024. We can confirm that the Staffordshire and Stoke-on-Trent Integrated Care Board can provide the following information.

An anonymised copy of this response will be made publicly available on the ICB website.

Please see our responses in blue below:

**I would like to understand the number of serious incidents or never events that have been recorded by ophthalmology departments in relation to missed follow up appointments for wet AMD or glaucoma monitoring. By Missed I mean delayed or remaining unbooked for hospital reasons such as lack of capacity rather than patient cancellations.**

**If it is possible to have this for the 2022/23 year versus 2023/24 year to date please. If you represent more than one ICB - please can you supply for all.**

Please be advised that the Staffordshire and Stoke-on-Trent ICB cannot answer the specific request as it would require liaising with providers to gain the specific information. Your request should therefore be redirected to the following Providers:

**University Hospitals of North Midlands NHS Trust**

**<https://www.uhnm.nhs.uk/contact-us/>**

**University Hospitals of Derby and Burton NHS Trust**

**<https://www.uhdb.nhs.uk/freedom-of-information-foi/>**

**Royal Wolverhampton NHS Trust**

**<https://www.royalwolverhampton.nhs.uk/about-us/freedom-of-information/>**

**University Hospitals of Birmingham NHS Foundation Trust**

**<https://www.uhb.nhs.uk/freedom-of-information.htm>**

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

**To request an internal review**

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent Integrated Care Board FOI team by emailing the team at [StaffsStokeFOI@staffsstoke.icb.nhs.uk](mailto:StaffsStokeFOI@staffsstoke.icb.nhs.uk) or by post to the address at the top of this letter.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

The ICO can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

[www.ico.gov.uk](http://www.ico.gov.uk)

Yours sincerely

**Paul Winter**  
**Associate Director of Corporate Governance**