

Our Ref: FOI/11/181

2nd December 2022

Stafford Education & Enterprise Park
Weston Road
Stafford
ST18 0BF

Telephone: 0300 123 1461

Sent by email

Dear

FOI/11/181

Your request for information under the Freedom of Information Act 2000

Thank you for your request dated the 30th November 2022. We can confirm that the Staffordshire and Stoke-on-Trent Integrated Care Board does not hold the information that you have requested. Please see our responses in blue below attached:

Please can you tell me:

- 1. The number of patients referred or self-referred to the service and accepted for treatment, broken down by year*
- 2. The number of patients referred or self-referred to the service and rejected, broken down by year.*
- 3. A list of the reasons patients were rejected from the service, by year, broken down by proportion.*
- 4. The number of appointments per year held by phone, online and in person broken down by type.*

The average waiting time for a patient between referral and first appointment, broken down by year.

The ICB do not hold this information, you will need to contact the relevant Mental Health trusts to obtain this information.

Midlands Partnership NHS Trust, contact email for records; [Freedom of Information :: Midlands Partnership Foundation Trust \(mpft.nhs.uk\)](mailto:Freedom of Information :: Midlands Partnership Foundation Trust (mpft.nhs.uk))

North Staffordshire Combined Healthcare NHS Trust; FOIRequests@combined.nhs.uk

Right of Appeal

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

To request an internal review

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent Integrated Care Board FOI team setting out your reasons for a review, by emailing the team at StaffsStokeFOI@staffsstoke.icb.nhs.uk or by post to the address at the top of this letter.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

The ICO can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

www.ico.gov.uk

Yours sincerely

Paul Winter
Deputy Director of Corporate Governance,
Compliance & Data Protection/Data Protection