

Our Ref: PW/AKB/FOI-06-417

23rd June 2023

Stafford Education & Enterprise Park
Weston Road
Stafford
ST18 0BF

Sent by email

Telephone: 0300 123 1461

Dear

FOI-06-417

Your request for information under the Freedom of Information Act 2000

Thank you for your request for information received on the 19th June 2023. We can confirm that the Staffordshire and Stoke-on-Trent Integrated Care Board can provide the following information.

An anonymised copy of this response will be made publicly available on the ICB website.

Please see our responses in blue below:

What was the longest a patient at one of the GP practices that fall under your Integrated Care Board waited for: (in weeks/days)

- 1. First appointment at the menopause clinics or services within your organisation or department?**
- 2. First treatment for menopause symptoms (if needed)?**
- 3. First treatment for menopause symptoms, following a referral from a GP or specialist?**
- 4. First specialist appointment, following a referral?**

In each of the following calendar years – 2018, 2019, 2020, 2021, 2022, 2023 (if available so far)?

Please be advised the Staffordshire and Stoke-on-Trent ICB does not hold this information. We would refer you to the 'My Planned Care website for further information on wait times at speciality level, this is however only for 2023 [Midlands – My Planned Care NHS](#)

Example [Gynaecology – University Hospitals of North Midlands NHS Trust – My Planned Care NHS](#).

Contact details of our Providers are as follows:

University Hospitals of North Midlands NHS Trust
<https://www.uhnm.nhs.uk/contact-us/>

University Hospitals of Derby and Burton NHS Trust
<https://www.uhdb.nhs.uk/freedom-of-information-foi/>

Royal Wolverhampton NHS Trust
<https://www.royalwolverhampton.nhs.uk/about-us/freedom-of-information/>

Staffordshire ICB also commissions a community gynaecology service for North Staffordshire and Stoke-on-Trent patients. Health Harmonie see patients with a range of conditions, including menopause and they achieve their overall referral to assessment wait time target of six weeks.

Right of Appeal

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

To request an internal review

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent Integrated Care Board FOI team by emailing the team at StaffsStokeFOI@staffsstoke.icb.nhs.uk or by post to the address at the top of this letter.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

The ICO can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

www.ico.gov.uk

Yours sincerely

Paul Winter
Associate Director of Corporate Governance