

Service Specification Template – 2024/25

Service Name & Number	Universal Offer – Wound Care UO8WOUNDCARE
Population and / or geography to be served	The service shall be available to all patients registered with a GP Practice within the agreed Primary Care Network (PCN) to whom the commissioner is responsible for providing services to.
Service aims and desired outcomes	<p>To provide a wound care service in Primary Care for patients registered with the practice or Primary Care Network.</p> <p>The Provider shall record all activity using the Universal Offer clinical template.</p> <p>Aims and objectives of service</p> <p>To provide a service that delivers simple wound care to registered patients of a practice, and to deliver routine post-operative or post-treatment suture removal and simple wound care services to registered patients of the practice upon discharge from hospital, after a surgical procedure, to include suture or clip removal and, when necessary, subsequent cleansing and dressing of wounds.</p> <p>For the purpose of this specification the definition of Simple Wound Care is set out below: Simple wound – when the wound is superficial that is, involving primary epidermis or dermis, or subcutaneous tissues without significant involvement of deeper structures and requires simple one layer bandaging/dressing.</p> <p>Ambulatory – Patients who are physically able (with or without assistance) to access clinic, minor injury unit or GP practice/walk in centre.</p>
Service description and location(s) from which it will be delivered	<p>Under the provision of wound care services:</p> <ul style="list-style-type: none">• The Provider shall deliver simple wound care, excluding treatment of leg ulcers• The Provider shall provide suture removal and application of any associated dressings following a minor surgical procedure resulting in a wound that meets the criteria within this specification (see wound care definition) <p>The Provider shall:</p> <ul style="list-style-type: none">• Offer this service for all registered patients• Provide simple wound care for ambulatory patients (Children and Adults)• Provide simple wound care for ambulatory patients (Children and Adults) following a minor surgical procedure including post-operative suture removal for patients. The term suture includes: stitches, staples and clips• Deliver wound care assessment and treatment using evidence-based wound care management• Support self-management of wounds and provide relevant information to patients to facilitate this• Refer housebound patients to the community service provider. Where wound care for housebound patients is referred to the GP Provider when not appropriate, it is the responsibility of the referrer to

	<p>redirect the referral of the patient to the Community Team not the GP Provider</p> <ul style="list-style-type: none"> • Use agreed local formulary for dressings and bandages • The Provider (GP practice) shall undertake to refer patients when appropriate promptly to other necessary services and to the relevant support agencies using locally agreed guidelines where these exist <p>The Provider will ensure:</p> <ul style="list-style-type: none"> • All staff delivering the post-operative wound care service adhere to infection control appropriate to primary and community care, are appropriately trained and competent to assess the wound, to escalate for further treatment, where indicated, and apply appropriate wound dressing where indicated. • Practitioners undertaking suture removal under this service shall have had training in surgical environments or been taught and assessed as competent by an appropriately experienced clinician. <p>The service is to be delivered from the GP practice or from another practice or appropriate healthcare setting within the Primary Care Network (PCN) where the practice is providing on behalf of the PCN</p>
Service Model	<p>Any acceptance and exclusion criteria and thresholds</p> <p>The service is to be available to all patients meeting the following criteria:</p> <ul style="list-style-type: none"> • Registered practice patients • Able to attend surgery premises • Patients requiring simple wound care including following surgical procedures <p>The service does not include</p> <ul style="list-style-type: none"> • Complex wound care or wound care for house bound patients • Treatment of leg ulcers
Tariff	£30 per attendance (maximum of one attendance per day will be paid)
Reporting and Payment	<p>You are required by the ICB to use UO resources provided by the ML Data Quality Team to support the recording of patient data and reporting for the UO services.</p> <p>A clinical template written by ML Data Quality Team (DQT) has been provided for recording patient data for services delivered as part of the Universal Offer (UO). The template has been validated by ICB clinical leads and built to ICB service specifications to support the UO service pathway. The clinical template will also help to demonstrate that the UO specified pathway has been used to deliver patient care.</p> <p>Using the clinical template will ensure the UO searches and claim reports (provided by the DQT) are populated correctly and submitted claims can be validated by the ICB against reports the ICB receive from the Data Quality Team. Where payment is made via RTP files, the report provided to the ICB will assist the ICB to validate the expected activity levels from the provider for that UO service.</p> <p>For EMIS practices the UO clinical templates are published centrally via Resource Publisher and will be maintained and updated by the DQT as and when required and will also reflect any Snomed code changes that may be required. Associated searches and reports will be updated where necessary and made available for use and practices will be notified of updates.</p>

	<p>For TPP S1 practices, the clinical templates are maintained and updated for you by your Data Quality Specialist.</p> <p>Various guidance documents to support using the resources provided by the ML DQT for the UO services are available from the GP365 website Universal Offer (sharepoint.com) or you can contact your Data Quality Specialist for any queries regarding use of the DQT resources or any training requirements related to use of the UO clinical templates or UO searches & reports.</p> <p>If the activity is not coded correctly, it will not be paid for.</p>
Review Date	January 2027
Termination Notice Period	3 years with a six-month notice period for termination. The service specification will be subject to regular review.
Applicable quality requirements and Accreditation Requirements	<p>Applicable national standards (e.g. NICE) Under the conditions of this agreement, the Provider has the responsibility to ensure that:</p> <ul style="list-style-type: none"> • The service will maintain a safe and suitable environment for patients and staff and comply with all relevant statutory governance requirements, legislation, Department of Health Guidance, Professional Codes of Practice, Standards for Better Health, NICE guidance 'Healthcare-associated infections: prevention and control in primary and community care', March 2012 – updated February 2017. • (https://www.nice.org.uk/guidance/CG139) and all Health and Safety regulations <p>Applicable standards set out in Guidance and/or issued by a competent body (e.g. Royal Colleges)</p> <p>Applicable local standards</p> <ul style="list-style-type: none"> • Use of the agreed local formulary for dressings and bandages <p>Under the conditions of this agreement, the provider has the responsibility to ensure that:</p> <ul style="list-style-type: none"> • Practitioners undertaking suture removal should have had training in surgical environments or been taught and confirmed as competent by an experienced clinician

Guidance Sheet

What is a Simple Wound?	Simple wound are wounds involving only the skin and not the deeper structures, no drains and no packing.
Examples of a simple wound	These are wounds that may require suture/clip removal but should be healed within a few weeks. They may include abrasions and first degree burns/scalds but not leg ulcers or pressure sores.
Are minor procedures included?	They do not include removal of sutures from procedures where a body cavity has been opened or a joint replaced.
Where do I refer complex woundcare?	All other wound care should be referred to the district nursing service or tissue viability. Prescriptions for wound care should be from the agreed wound care formulary green section
What about the housebound Patients?	Wound care will be provided in the surgery only. Patients requiring care in their own home will be the responsibility of the district nursing service.
What if the wound is not improving?	Any wound that does not heal within a few weeks period should be classed as complex and referred to the district nursing service who may choose to involve tissue viability or other specialist services if appropriate.
What about the infected wound?	Prescribe from amber section of formulary for two weeks only and an exemption form to be completed and forwarded to Medicines Management Team.