

## Service Specification Template – 2024/25

<b>Service Name &amp; Number</b>	Universal Offer – ECGs UO03ECGs
<b>Population and / or geography to be served</b>	The service shall be available to all patients registered with a GP Practice within the agreed Primary Care Network (PCN) to whom the commissioner is responsible for providing services to.
<b>Service aims and desired outcomes</b>	<p>The Provider shall record all activity using the Universal Offer clinical template.</p> <p>The aim of this service is to:</p> <ul style="list-style-type: none"> <li>• Enable the early identification of patients with cardiac conditions and subsequent management of these patients within primary care.</li> <li>• Reduce demand and waiting times for secondary care ECG services.</li> <li>• Provide a report which will enable an improvement in the quality of GP referral or the management of patient care in the community.</li> <li>• Provide patients with rapid access to diagnostics and treatment of cardiac symptoms in a setting that is close to home.</li> </ul>
<b>Service description and location(s) from which it will be delivered</b>	<p><b>Service description/care pathway</b></p> <ul style="list-style-type: none"> <li>• Undertaking of a 12-lead ECG by suitably trained Healthcare worker</li> <li>• The printing out (or uploading digitally) of an ECG tracing for interpretation by a qualified Healthcare Professional.</li> <li>• Interpretation of the ECG tracing remains the responsibility of the referring clinician who should not rely unduly on any computerised interpretation.</li> </ul> <p><b>Any acceptance and exclusion criteria and thresholds</b></p> <p>Inclusion criteria:</p> <ul style="list-style-type: none"> <li>• Patients who are referred to the service by the GP where an ECG is clinically indicated.</li> </ul> <p>Exclusion criteria:</p> <ul style="list-style-type: none"> <li>• Patients not registered with a GP in the Staffordshire and Stoke-on-Trent CCGs area.</li> <li>• Patients unwilling or likely to be unable to be compliant with the service.</li> <li>• ECGs required for routine medicals and medical certificates.</li> <li>• ECGs are not to be performed as part of a pre-operative assessment.</li> <li>• ECGs required as part of medication initiation or review or disease monitoring where the prescriber or clinician managing the condition is not the GP</li> </ul> <p>Patients with clinical symptoms including any of the following conditions should be sent to hospital:</p> <ul style="list-style-type: none"> <li>• Suspected acute Myocardial infarction (MI).</li> <li>• Acute or unstable angina.</li> <li>• Suspected complete heart block</li> <li>• Tachyarrhythmia in an unwell patient such as Atrial Fibrillation with a rate over 150 or clinically compromised</li> </ul>

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<b>Tariff</b>	£36 for each completed ECG (undertaken, printed / uploaded and interpreted)
<b>Reporting and Payment</b>	<p><b>You are required by the ICB to use UO resources provided by the ML Data Quality Team to support the recording of patient data and reporting for the UO services.</b></p> <p>A clinical template written by ML Data Quality Team (DQT) has been provided for recording patient data for services delivered as part of the Universal Offer (UO). The template has been validated by ICB clinical leads and built to ICB service specifications to support the UO service pathway. The clinical template will also help to demonstrate that the UO specified pathway has been used to deliver patient care.</p> <p>Using the clinical template will ensure the UO searches and claim reports (provided by the DQT) are populated correctly and submitted claims can be validated by the ICB against reports the ICB receive from the Data Quality Team. Where payment is made via RTP files, the report provided to the ICB will assist the ICB to validate the expected activity levels from the provider for that UO service.</p> <p>For EMIS practices the UO clinical templates are published centrally via Resource Publisher and will be maintained and updated by the DQT as and when required and will also reflect any Snomed code changes that may be required. Associated searches and reports will be updated where necessary and made available for use and practices will be notified of updates.</p> <p>For TPP S1 practices, the clinical templates are maintained and updated for you by your Data Quality Specialist.</p> <p>Various guidance documents to support using the resources provided by the ML DQT for the UO services are available from the GP365 website <a href="#">Universal Offer (sharepoint.com)</a> or you can contact your Data Quality Specialist for any queries regarding use of the DQT resources or any training requirements related to use of the UO clinical templates or UO searches &amp; reports.</p> <p>If the activity is not coded correctly, it will not be paid for.</p>
<b>Review Date</b>	January 2027
<b>Termination Notice Period</b>	3 years with a six-month notice period for termination. The service specification will be subject to regular review.
<b>Applicable quality requirements and Accreditation Requirements</b>	<p><b>Applicable national standards (e.g. NICE)</b></p> <p>NICE guidance &amp; NCGC guidelines for Acute Chest Pain &amp; suspected ACS including 12-lead ECGs., taking into account clinical judgement.</p>

Applicable standards set out in Guidance and/or issued by a competent body (e.g. Royal Colleges)

All practice nurses/healthcare assistants must be appropriately trained in taking an ECG and take into consideration their professional accountability to the Nursing and Midwifery Council guidance on the scope of professional practice.

**Applicable local standards**

Equipment

All costs associated with the purchase and maintenance of equipment required to provide this service will be borne by the provider. The provider must ensure that the 12-lead ECG machine is maintained annually by means of an accredited contract with an approved supplier. Details of the annual maintenance contract and last servicing date of equipment must be provided to the CCG.

Appropriate arrangements must be made for the maintenance and safety checks of the ECG machines according to the manufacturer's schedule. A copy of proof that the appropriate maintenance (PAT testing) and safety checks of the ECG machines has been carried out in accordance with the manufacturer's schedule is to be stored for the CCG inspection. Details of equipment specifications are available from: The Society of Cardiology Science & Technology, the British Cardiovascular Society or other relevant experts.

Training and Competencies

The service will be provided by a healthcare worker who is competent in the use and recording of an ECG.

Those doctors and healthcare workers who have previously provided services similar to this enhanced service and who satisfy at appraisal and revalidation that they have such continuing medical experience, training and competence as is necessary to enable them to contract for the enhanced service shall be deemed professionally qualified to do so.

There must be evidence that non medically trained practitioners have received training and are competent to undertake ECG monitoring

The provider must ensure that there is appropriate support and supervision available for those providing the service.