



Our Ref: PW/KJJ/FOI/0125/1152

24<sup>th</sup> January 2024

Sent by email

Stafford Education & Enterprise Park  
Weston Road  
Stafford  
ST18 0BF

Telephone: 0300 123 1461

Dear

**FOI-0125/1152**

**Your request for information under the Freedom of Information Act 2000**

Thank you for your request for information received on 20 January 2025. We can confirm that the Staffordshire and Stoke-on-Trent Integrated Care Board can provide the following information.

An anonymised copy of this response will be made publicly available on the ICB website.

Please provide the following information where available:

Current IT Service Model – Is your IT delivery primarily in-house, outsourced, or a hybrid approach, and if not delivered in-house, who provides this service?

*IT Delivery, in particular IT infrastructure services, for the ICB is outsourced to the Staffordshire and Shropshire Health Informatics Service (S&SHIS).*

Major IT Contracts – Key details of significant IT service contracts (including scope, value, end date and any options for extension or renegotiation).

*As stated above, the majority of IT infrastructure services are outsourced to the S&SHIS with IT contracts managed via that organisation. The only significant IT contracts that are owned and managed by the ICB relate to the One Health and Care (OHC) Shared Care Record. This includes a contract with Graphnet for the provision of the service, and with the Midlands and Lancs CSU (ML) for associated support and maintenance. The Graphnet contract covers a period of 10 years, ending in 2029, with current annual recurring costs around £1m/annum. The ML support and maintenance contract covers a period of 12 months, expiring in August 2025, with current annual cost of approx. £80k. There are no options for extension for Graphnet beyond 2029.*

Future IT Plans – Any strategic plans or considerations for changing IT delivery models (e.g., outsourcing, in-sourcing, multi-sourcing).

*No change is anticipated at present.*

**To request an internal review**

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent ICB FOI team by emailing; [staffsstokeFOI@staffsstoke.icb.nhs.uk](mailto:staffsstokeFOI@staffsstoke.icb.nhs.uk) or by post to the address at the top of this letter within 40 working days of the initial response.



**Staffordshire and  
Stoke-on-Trent**  
Integrated Care Board

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

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The ICO can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

[www.ico.gov.uk](http://www.ico.gov.uk)

Yours sincerely

**Paul Winter**  
**Associate Director of Corporate Governance**

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