

Our Ref: PW/AKB/FOI-09-118

Stafford Education & Enterprise Park  
Weston Road  
Stafford  
ST18 0BF

29<sup>th</sup> September 2022

Sent by email

Telephone: 0300 123 1461

Dear

**FOI FOI-09-118:  
Your request for information under the Freedom of Information Act 2000**

Thank you for your request dated the 16<sup>th</sup> September 2022. We can confirm that Staffordshire and Stoke-on-Trent Integrated Care Board does hold the information that you have requested. Please see our responses in blue below:

**ICB's Digital Dictation, Speech Recognition and Video Consultation solutions.**

**Digital Dictation**

- **Do you use Digital Dictation? If yes, could you please answer the following questions:**
  - **Name of the supplier & product:**
  - **What procurement method (if any) was used to obtain this system i.e. what framework:**
  - **The contract start date:**
  - **The contract end date:**
  - **Total contract value:**
  - **Is the product integrated with PAS or EPR:**
  - **What is the name, position and contact email/telephone number of the key internal stakeholder for this service:**
  - **What would you like to see in this product that is currently not being delivered?**

The Staffordshire and Stoke-on-Trent ICB does not use Digital Dictation.

**Speech Recognition**

- **Do you use Speech Recognition? If yes, could you please answer the following questions:**
  - **Name of the supplier & product:**
  - **What procurement method (if any) was used to obtain this system i.e. what framework:**
  - **The contract start date:**
  - **The contract end date:**
  - **Total contract value:**
  - **Is the product integrated with PAS or EPR?**
  - **What is the name, position and contact email/telephone number**

- of the key internal stakeholder for this service?
- What would you like to see in this product that is currently not being delivered?

The Staffordshire and Stoke-on-Trent ICB does not use Speech Recognition.

#### **Outsourced Transcription**

- Do you use Outsourced Transcription? If yes, could you please answer the following questions:
  - Name of the supplier:
  - What procurement method (if any) was used to obtain this system i.e. what framework:
  - The contract start date:
  - Volume of letters per month:
  - What is the name, position and contact email/telephone number of the key internal stakeholder for this service?
  - What would you like to see in this product that is currently not being delivered?

The Staffordshire and Stoke-on-Trent ICB does not use Outsourced Transcription.

#### **Online Clinic / Video Consultation**

- Do you use Online Clinic / Video Consultation? If yes, could you please answer the following questions:
  - Name of the supplier & product:
  - What procurement method (if any) was used to obtain this system i.e. what framework:
  - The contract start date:
  - The contract end date:
  - Total contract value:
  - Is the product integrated with PAS or EPR?
  - What is the name, position and contact email/telephone number of the key internal stakeholder for this service?
  - What would you like to see in this product that is currently not being delivered?

The Staffordshire and Stoke-on-Trent ICB does not use Online Clinic / Video Consultation.

#### **Health Information Systems**

**What suppliers do you use for the following?**

- **PAS (Patient Administration System)**

The Staffordshire and Stoke-on-Trent ICB does not use a PAS system.

- **EPR (Electronic Patient Record)**

The Staffordshire and Stoke-on-Trent ICB does not use an EPR system.

- **eDMS (Electronic Document Management System)**

The Staffordshire and Stoke-on-Trent ICB does not use an eDMS system.

- **RIS (Radiology Information System)**

The Staffordshire and Stoke-on-Trent ICB does not use an RIS system.

- **Outward mailing service provider**

The Staffordshire and Stoke-on-Trent ICB use Staffordshire and Shropshire Health Informatics Service.

### **Right of Appeal**

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

### **To request an internal review**

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent Integrated Care Board FOI team by emailing the team at [StaffsStokeFOI@staffsstoke.icb.nhs.uk](mailto:StaffsStokeFOI@staffsstoke.icb.nhs.uk) or by post to the address at the top of this letter.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board FOI complaints procedure.

The ICO can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

[www.ico.gov.uk](http://www.ico.gov.uk)



**Staffordshire and  
Stoke-on-Trent**  
Integrated Care Board

Yours sincerely

**Paul Winter**  
**Deputy Director of Corporate Governance,**  
**Compliance & Data Protection/Data Protection Officer**