

Our Ref: PW/AKB/FOI-03-277

16th March 2023

Stafford Education & Enterprise Park
Weston Road
Stafford
ST18 0BF

Sent by email

Telephone: 0300 123 1461

Dear

FOI-03-277

Your request for information under the Freedom of Information Act 2000

Thank you for your request dated the 2nd March 2023. We can confirm that the Staffordshire and Stoke-on-Trent Integrated Care Board does hold some of the information that you have requested. Please see our responses in blue below:

1. Please provide me with name and supplier for each contract of remote working solution?

Microsoft Always On VPN

2. Please provide contract duration and renewal date?

Not applicable.

3. Please provide manufacturer of solution(s)?

Microsoft.

4. Please provide supplier of solution(s)?

Microsoft.

5. Please provide number of licenses?

5600

6. Please provide average cost per user per annum?

Not applicable.

7. Please provide information on how this was procured, if framework was used please provide framework reference?

Centrally funded from NHS England.

8. Internal contact – please send full contact details including email address and job title?

Richard McCue
Head of Technology
Email: richard.mccue@sshis.nhs.uk

9. Please provide how many HSCN lines per site?

0.013

10. Please provide how many APs per site?

Varies depending on site. Minimum of one.

11. Please provide how many switches per site?

Varies. Minimum of one.

12. How many tickets were raised for IT remote connectivity issues?

Further clarity is required in respect of this question as to what explicit connectivity issues are being referred to.

Right of Appeal

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

To request an internal review

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent Integrated Care Board FOI team by emailing the team at StaffsStokeFOI@staffsstoke.icb.nhs.uk or by post to the address at the top of this letter.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

The ICO can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
www.ico.gov.uk

Yours sincerely

Paul Winter
Associate Director of Corporate Governance