

Our Ref: PW/AKB/FOI-08-498

11th August 2023

Stafford Education & Enterprise Park
Weston Road
Stafford
ST18 0BF

Sent by email

Telephone: 0300 123 1461

Dear

FOI-08-498

Your request for information under the Freedom of Information Act 2000

Thank you for your request for information received on the 10th August 2023 and your response of the 10th August 2023 advising information was omitted for each Place requested. We can confirm that the Staffordshire and Stoke-on-Trent Integrated Care Board can provide the following information.

An anonymised copy of this response will be made publicly available on the ICB website.

Please see our responses in blue below:

In accordance with the Freedom of Information Act, please can you provide me with the following information:

- 1. Does the ICB have or have plans to roll out a region-wide patient portal?
a) If so, which one?**

The ICB, through the One Health and Care Shared Care Record (supplier Graphnet) does have a patient portal as part of the current licensing arrangements. Individual Healthcare Providers are also deploying patient portal technology, primarily Patients Know Best.

- 2. Does the ICB have or have plans to roll out a specific technology platform to support PIFU?
a) If so, which one?**

No, whilst individual Healthcare Providers do have plans for PIFU, this is not being deployed by the ICB itself.

- 3. Does the ICB have or have plans to roll out a region-wide virtual ward technology platform?
a) If so, which one?**

No, whilst individual Healthcare Providers do have plans for Virtual Wards, this is not being deployed by the ICB itself. One technology has been deployed by Providers is Docobo from Graphnet.

- 4. Does the ICB have or have plans to roll out a region-wide Remote Patient Monitoring Platform?**
a) If so, which one?

No, whilst individual Healthcare Providers do have plans for remote monitoring, this is not being deployed by the ICB itself. Multiple remote monitoring technologies are currently under evaluation by Providers including Docobo, mySense and many others.

- 5. What is the name of the ICB's Connected Care Programme, e.g. the programme that seeks to digitally connect healthcare provider organisations in their region?**
a) Who is the lead for this programme?

The name is One Health and Care and the lead for this programme is Kaustav Mukherjee.

- 6. What are the ICB's priority clinical areas for digital investment?**

Some clinical high priority areas for digital investment includes population health management, frailty, UEC amongst many other areas.

- 7. What are the ICB's priority workstreams for digital investment?**

Electronic patient records, cyber security, infrastructure convergence, digital learning, digitising adult social care, shared care record, population health management, data warehousing and business intelligence, citizen empowerment (aka patient portal), remote monitoring and virtual wards and finally robotic process automation.

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

To request an internal review

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent Integrated Care Board FOI team by emailing the team at StaffsStokeFOI@staffsstoke.icb.nhs.uk or by post to the address at the top of this letter.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

The ICO can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
www.ico.gov.uk

Yours sincerely

Paul Winter
Associate Director of Corporate Governance