



**Staffordshire and
Stoke-on-Trent**
Integrated Care Board

Our Ref: TS/AKB/FOI/0724/942

Stafford Education & Enterprise Park
Weston Road
Stafford
ST18 0BF

2nd August 2024

Telephone: 0300 123 1461

Sent by email

Dear

FOI-0724-942

Your request for information under the Freedom of Information Act 2000

Thank you for your request for information received on the 30th July 2024. We can confirm that the Staffordshire and Stoke-on-Trent Integrated Care Board can provide the following information.

An anonymised copy of this response will be made publicly available on the ICB website.

Please see our responses in blue below:

I am writing to you under the Freedom of Information Act to request the following information:

- 1. A list of all the NHS Community Healthcare EPR software vendors within your ICS region?**

The ICB, as a distinct legal entity, does not own, manage or operate an EPR system. These are individually procured through ICS providers, including University Hospitals of North Midlands NHS Trust, Midlands Partnership University NHS Foundation Trust and North Staffordshire Combined NHS Healthcare Trust as well as via Primary Care.

Please contact those organisations directly for information re their EPR systems. The contact details of the Trusts are detailed below:

University Hospitals of North Midlands NHS Trust

<https://www.uhnm.nhs.uk/contact-us/>

Midlands Partnership University NHS Foundation Trust

<https://www.mpft.nhs.uk/about-us/freedom-information>

North Staffordshire Combined Healthcare NHS Trust

<https://www.combined.nhs.uk/get-in-touch/freedom-of-information/>

2. What third party technology suppliers are GP practices in your ICS region using for:
- a. Remote monitoring
 - b. Pharmacy
 - c. Social Prescribing
 - d. Virtual Wards
 - e. Telehealth
 - f. Community health
 - g. Analytics
 - h. Communications systems
 - i. Hardware
 - j. Personal Health Records
 - k. Workforce management
 - l. Triage

As above, please contact Primary Care Networks and / or GP Practices directly for more information.

The link to the ICB website for the PCNs / GP Practices across Staffordshire and Stoke-on-Trent is detailed below:

[Practices in Staffordshire - Staffordshire and Stoke-on-Trent, ICS \(staffsstokeics.org.uk\)](https://staffsstokeics.org.uk)

3. Which third party software providers listed in Question 2 utilise the IM1 framework, and which do not?

Please see responses above.

4. Which third party software providers listed in Question 2 utilise the GP Connect framework?

Please see responses above.

5. What are the known challenges of GP system interoperability between different software providers in your region?

Please see responses above.

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

To request an internal review

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent Integrated Care Board FOI team by emailing the team at StaffsStokeFOI@staffsstoke.icb.nhs.uk or by post to the address at the top of this letter.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

The ICO can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

www.ico.gov.uk

Yours sincerely

Tracey Shewan
Director of Corporate Governance