

Our Ref: PW/TLR/FOI/0925/1447

1st October 2025

Stafford Education & Enterprise Park
Weston Road
Stafford
ST18 0BF

Telephone: 0300 123 1461

Sent by email

Dear

FOI/0925/1447

Your request for information under the Freedom of Information Act 2000

Thank you for your email dated Friday 26th September 2025 for information under the Freedom of Information Act 2000. We can now confirm that Staffordshire and Stoke-on-Trent Integrated Care Board can provide the following information.

An anonymised copy of this response will be made publicly available on the ICB website. The ICBs response is provided below in blue text.

You have requested:

Under the Freedom of Information Act, I would like to request details of the current contract between Staffordshire and Stoke ICB and Docobo Ltd / Graphnet Health Ltd for telehealth, remote patient monitoring and/or virtual ward technology.

Specifically, please provide:

- 1. The procurement framework/route used to award the contract (e.g. NHS SBS Technology Enabled Care Services DPS, G-Cloud, or other).**
- 2. The contract reference/identifier, including any call-off ID.**
- 3. The contract start and end dates, including any extensions exercised.**
- 4. The total contract value (or estimated value if actual spend not available).**
- 5. A copy of the contract award notice or call-off/order form (if available).**

The ICB does not hold the contract for the "Docobo Ltd / Graphnet Health Ltd for telehealth, remote patient monitoring and/or virtual ward technology". This contract is held by University Hospital North Midlands. Please re-direct your query to them at: foi@uhnm.nhs.uk

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

To request an internal review

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent ICB FOI team by emailing; staffsstokeFOI@staffsstoke.icb.nhs.uk or by post to the address at the top of this letter within 40 working days of the initial response.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

The ICO can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

www.ico.gov.uk

Yours sincerely

Paul Winter
Associate Director of Corporate Governance