

Our Ref: TS/AKB/FOI/0724/910

Stafford Education & Enterprise Park  
Weston Road  
Stafford  
ST18 0BF

1<sup>st</sup> August 2024

Telephone: 0300 123 1461

Sent by email

Dear

**FOI-0724-910**

**Your request for information under the Freedom of Information Act 2000**

Thank you for your request for information received on the 8<sup>th</sup> July 2024. We can confirm that the Staffordshire and Stoke-on-Trent Integrated Care Board can provide the following information.

An anonymised copy of this response will be made publicly available on the ICB website.

Please see our responses in blue below:

**What is your Smart System Co-ordination Centre digital solution to satisfy the requirements of NHSE England. Questions below:**

**This will often include terms such as provision of an urgent care system dashboard or platform and resilience.**

**1. Who is your supplier?**

Vitalhub – SHREWD Resilience.

**2. If it is an in-house system, who is the lead?**

Not applicable.

**3. If using an external supplier, how did the ICB procure the current supplier (eg name of framework & lot etc, or advertised tender, or not put out for procurement single contractor appointed)?**

G-Cloud 12 Framework Agreement (RM1557.12).

**4. What was the justification for the procurement route eg single supplier waiver / single contractor appointed?**

Framework.

**5. Please provide who (person and job title) of the individual that had lead responsibility for the appointment of the supplier?**

Paul Bytheway  
Chief Operating Officer  
University Hospitals of North Midlands NHS Trust

**6. Who has lead responsibility for future provision of for the SCC?**

ICS Digital Group in collaboration with ICB System Co-ordination Centre.

**7. What is the contract period (please provide start and end dates)?**

31<sup>st</sup> December 2021 – 31<sup>st</sup> December 2024.

**8. What is the approximate value of the contract (set up and ongoing costs) please state gross amount if non-recoverable VAT?**

Total £730,827 (excluding VAT).

**9. What teams and roles are responsible for leading the decision of which Smart SCC digital solution to procure?**

ICS Digital Group in collaboration with ICB System Co-ordination Centre.

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

**To request an internal review**

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent Integrated Care Board FOI team by emailing the team at [StaffsStokeFOI@staffsstoke.icb.nhs.uk](mailto:StaffsStokeFOI@staffsstoke.icb.nhs.uk) or by post to the address at the top of this letter.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

The ICO can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

[www.ico.gov.uk](http://www.ico.gov.uk)

Yours sincerely

**Tracey Shewan**  
**Director of Corporate Governance**