



Our Ref: PW/TLR/FOI/0225/1189

Stafford Education & Enterprise Park  
Weston Road  
Stafford  
ST18 0BF

28<sup>th</sup> February 2025

Sent by email

Telephone: 0300 123 1461

Dear

**FOI-0225/1189**

**Your request for information under the Freedom of Information Act 2000**

Thank you for your request for information received on Wednesday 12<sup>th</sup> February 2025. We can confirm that the Staffordshire and Stoke-on-Trent Integrated Care Board can provide the following information.

An anonymised copy of this response will be made publicly available on the ICB website.

**Thank you for the information you provided to my FOI request. I should have been more clear as I do fully appreciate as a commissioning body, you do not direct use these services. My understanding is that the ICB procures language services on behalf of GPs. This is the information I require. Can you please provide the requested information specifically relating to GPs?**

[Please find attached the information you have requested in relation to GP language services.](#)

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

**To request an internal review**

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent ICB FOI team by emailing; [staffsstokeFOI@staffsstoke.icb.nhs.uk](mailto:staffsstokeFOI@staffsstoke.icb.nhs.uk) or by post to the address at the top of this letter within 40 working days of the initial response.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

The ICO can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

**Chair:** David Pearson MBE

**Chief Executive Officer:** Peter Axon

[www.ico.gov.uk](http://www.ico.gov.uk)

Yours sincerely

**Paul Winter**  
**Associate Director of Corporate Governance**