

Our Ref: PW/AKB/FOI-07-451

17th July 2023

Stafford Education & Enterprise Park
Weston Road
Stafford
ST18 0BF

Sent by email

Telephone: 0300 123 1461

Dear Sir/Madam

FOI-07-451

Your request for information under the Freedom of Information Act 2000

Thank you for your request for information received on the 13th July 2023. We can confirm that the Staffordshire and Stoke-on-Trent Integrated Care Board can provide the following information.

An anonymised copy of this response will be made publicly available on the ICB website.

Please see our responses in blue below:

I write and provide this email as a request for information under the Freedom of Information Act 2000. Under this Act I wish to request the following information and would appreciate a response:

- 1. How many Freedom of Information Requests has your organisation received in 2023 so far?**

242 Freedom of Information Requests received in 2023 to date.

- 2. How many requests for internal review has your organisation received in 2023 so far? You may term it differently, however, you may refer to them as appeals/disputes.**

Four appeals were received.

- 3. Please provide the same information as requested for Q1, but for the year 2022?**

293 Freedom of Information Requests received for the year 2022.

- 4. Please provide the same information as requested for Q2, but for the year 2022?**

One appeal was received.

5. Currently does your organisation use a 'case management' system for the processing and responding of Freedom of Information Requests? Yes/No.

Yes

6. If yes to Q5, can you provide the systems name?

Ulysses System

Right of Appeal

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

To request an internal review

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent Integrated Care Board FOI team by emailing the team at StaffsStokeFOI@staffsstoke.icb.nhs.uk or by post to the address at the top of this letter.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

The ICO can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

www.ico.gov.uk

Yours sincerely

Paul Winter
Associate Director of Corporate Governance