



Our Ref: PW/AKB/FOI/0424/789

Stafford Education & Enterprise Park
Weston Road
Stafford
ST18 0BF

19th April 2024

Sent by email

Telephone: 0300 123 1461

Dear

FOI/0424/789

Your request for information under the Freedom of Information Act 2000

Thank you for your request for information received on the 5th April 2024. We can confirm that the Staffordshire and Stoke-on-Trent Integrated Care Board can provide the following information.

An anonymised copy of this response will be made publicly available on the ICB website.

Please see our responses in blue below:

Under the Freedom of Information Act, I would like to request the following information:

Interpretation and Translation Services				
Question	Notes	Response:		
What was your overall 2023 spend for interpretation and translation services?	<i>Jan – Dec 2023</i> <i>Spend to include all service formats across all contracts held</i>			
Please confirm the following details for your provider(s) of interpretation services:		Response: <i>Please add additional columns if required</i>		
		Provider 1	Provider 2	Provider 3

Provider name	<i>e.g. inhouse / provider name)</i>				
Scope of contract a) Pre-booked face-to-face b) Pre-booked video c) Pre-booked telephone d) On-demand video e) On-demand telephone f) British Sign Language g) Interpreters on wheels	a) Yes/No b) Yes/No c) Yes/No d) Yes/No e) Yes/No f) Yes/No g) Yes/No				
Current contract start date	<i>DD/MM/YYYY</i>				
Current contract end date	<i>DD/MM/YYYY</i>				
Any extension options available under the existing contract	<i>e.g. 2 x 12 months</i>				
How was this contract awarded?	<i>e.g. Tender / direct award</i>				
Which procurement framework was used to award this contract?	<i>e.g. NHS SBS / ESPO / No framework used</i>				
Have service credits been applied in the last 12 months? If yes, what performance failure was this linked to?	<i>e.g. Yes - non-fulfilment of BSL</i>				

<p>Is there is an exclusivity clause, which would prevent you from piloting additional or complementary interpreting services during the duration of your current contract?</p>	<p>Yes/No</p>				
<p>From which budget within your organisation are interpreting services funded?</p>	<p><i>Budget/Department name</i></p>				
<p>Which staff member/job role is responsible for signing off that budget?</p>	<p><i>e.g. Equality, Diversity & Inclusion Lead</i></p>				
<p>Which staff member/job role manages the interpretation services contract(s)?</p>	<p><i>e.g. Equality, Diversity & Inclusion Lead</i></p>				

Please find attached completed information as requested.

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

To request an internal review

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent Integrated Care Board FOI team by emailing the team at StaffsStokeFOI@staffsstoke.icb.nhs.uk or by post to the address at the top of this letter.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

The ICO can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

www.ico.gov.uk

Yours sincerely

Paul Winter
Associate Director of Corporate Governance