



Our Ref: PW/AKB/FOI/0724/923

Stafford Education & Enterprise Park  
Weston Road  
Stafford  
ST18 0BF

25<sup>th</sup> July 2024

Sent by email

Telephone: 0300 123 1461

Dear

**FOI-0724-923**

**Your request for information under the Freedom of Information Act 2000**

Thank you for your request for information received on the 17<sup>th</sup> July 2024. We can confirm that the Staffordshire and Stoke-on-Trent Integrated Care Board can provide the following information.

An anonymised copy of this response will be made publicly available on the ICB website.

Please see our responses in blue below:

**I am writing to request information under the Freedom of Information Act regarding your finance software system. Specifically, I would like to know:**

- 1. The name of the supplier who implemented your finance software system.**
  - 2. The installation date of your finance software system.**
  - 3. The contract expiration date for your current finance software system.**
  - 4. The total upfront installation and implementation costs for your finance system, including software, consultancy, training, and related expenses.**
  - 5. The total annual costs to run and maintain your finance system.**
  - 6. Please can you also break down your annual costs by:**
    - Software licensing fees**
    - Maintenance and support fees**
    - Hardware costs**
    - Consultancy**
    - Training**
    - Other recurring expenses (please specify)**
- 6. Do you have any plans to switch to a different finance system or upgrade the current system?**

NHS England procure a national financial ledger system from Shared Business Services on behalf of all ICBs. The Staffordshire and Stoke-on-Trent ICB makes no explicit payment for this service and the contract is held between NHS England and Shared Business Services.

Your request should be therefore sent to NHS England direct as per contact details below:

**NHS England**

<https://www.england.nhs.uk/contact-us/contact-nhs-improvement/how-make-freedom-information-foi-or-subject-access-request/>

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

**To request an internal review**

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent Integrated Care Board FOI team by emailing the team at [StaffsStokeFOI@staffsstoke.icb.nhs.uk](mailto:StaffsStokeFOI@staffsstoke.icb.nhs.uk) or by post to the address at the top of this letter.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

The ICO can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

[www.ico.gov.uk](http://www.ico.gov.uk)

Yours sincerely

**Paul Winter**  
**Associate Director of Corporate Governance**