



Our Ref: PW/KJJ/FOI/1224/1132

10<sup>th</sup> January 2025

Sent by email

Stafford Education & Enterprise Park  
Weston Road  
Stafford  
ST18 0BF

Telephone: 0300 123 1461

Dear

**FOI-1224/1132**

**Your request for information under the Freedom of Information Act 2000**

Thank you for your request for information received on 20<sup>th</sup> December 2024. We can confirm that the Staffordshire and Stoke-on-Trent Integrated Care Board can provide the following information.

***For your last 2 financial years, I would like to request the total amount (as a single cost figure, e.g. £100,000) of clawbacks and refunds your ICB has requested from care providers, specifically those providing care for the elderly including; residential homes, nursing homes and domiciliary care providers.***

The figures for April 2022 to March 2023 and April 2023 to March 2024.

***Clawback amounts frequently appear on remittance advice to care providers, they instruct providers to use credit the ICB has with the provider as payment towards other outstanding invoices. I am hoping to use this information to understand the amount overpaid to care providers (and later reclaimed) before trying to identify the reasons behind overpayments.***

***Please provide the information in a spreadsheet (for example a Microsoft Excel or CSV file) containing 2 columns "Year" and "Clawback / refund amount".***

[See enclosed Microsoft Excel file.](#)

**To request an internal review**

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent ICB FOI team by emailing; [staffsstokeFOI@staffsstoke.icb.nhs.uk](mailto:staffsstokeFOI@staffsstoke.icb.nhs.uk) or by post to the address at the top of this letter within 40 working days of the initial response.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

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Integrated Care Board

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The ICO can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

[www.ico.gov.uk](http://www.ico.gov.uk)

Yours sincerely

**Paul Winter**  
**Associate Director of Corporate Governance**

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**NHS Staffordshire and Stoke-on-Trent ICB CHC Clawback/Refund Summary 2022 - 2024**

<b>Year</b>	<b>Clawback/Refund Amount</b>
2022/23	£635,027.39
2023/24	£766,405.47
<b>Total</b>	<b>£1,401,432.86</b>