

Our Ref: PW/SJR/FOI/1125/1513

27 November 2025

Stafford Education & Enterprise Park
Weston Road
Stafford
ST18 0BF

Sent by email

Telephone: 0300 123 1461

Dear

FOI/1125/1513

Your request for information under the Freedom of Information Act 2000

Thank you for your email dated 19th November 2025 for information under the Freedom of Information Act 2000. We can now confirm that Staffordshire and Stoke-on-Trent Integrated Care Board can provide the following information.

An anonymised copy of this response will be made publicly available on the ICB website. The ICBs response is provided below in blue text.

You have requested:

I am submitting this request under the Freedom of Information Act 2000.

Please confirm which Clinical Decision Support, referral enablement, or workflow management systems are currently in use within general practice settings across the NHS Staffordshire and Stoke-on-Trent ICB whether commissioned directly by the ICB, by Primary Care Networks (PCNs), GP federations, or individual practices.

In particular, please indicate whether any of the following systems are in active use within GP practices in your area:

- **Ardens Clinical**
- **Medicus Health Partners (Medicus)**
- **DXS Point-of-Care (Best Pathway) / DXS International**

For each relevant system identified, please provide the following (where information is held):

<u>Information Requested</u>	<u>Description</u>
Supplier name	Name of the system supplier or provider
Commissioning body	Whether the contract is managed by the ICB, a PCN, federation, or practice
Contract start and end dates	If applicable and held centrally
Contract value	If applicable and held centrally

If this information is not held centrally by the ICB, please confirm whether it is instead managed at practice, federation, or PCN level, and if possible, indicate how this data can be accessed or whom to contact for clarification.

Staffordshire and Stoke-on-Trent ICB contracts with One Advanced to purchase their workflow tool, Docman 10 for practices in Staffordshire and Stoke-on-Trent. Details requested are below:

Chair: Ian Green OBE

Chief Executive Officer: Simon Whitehouse

Supplier Name	One Advanced
Commissioning Body	Staffordshire and Stoke on Trent ICB
Contract start and end dates	1st April 2025 - 30th June 2026
Contract value	£1,207,901.00

SSOT ICB does not hold contractual information for any other suppliers within the remit of this FOI on behalf of any other organisations.

This information would need to be requested directly from contract holders, whether that be General practice, federation, PCN. This would need to be requested following the procedures outlined on the organisations' websites.

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

To request an internal review

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent ICB FOI team by emailing; staffsstokeFOI@staffsstoke.icb.nhs.uk or by post to the address at the top of this letter within 40 working days of the initial response.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

The ICO can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

www.ico.gov.uk

Yours sincerely

Paul Winter
Associate Director of Corporate Governance