

Our Ref: PW/SJR/FOI/0825/1384

19th August 2025

Sent by email

Stafford Education & Enterprise Park  
Weston Road  
Stafford  
ST18 0BF

Telephone: 0300 123 1461

Dear

**FOI/0825/1384**

**Your request for information under the Freedom of Information Act 2000**

Thank you for your request for information under the Freedom of Information Act 2000, received on the 5<sup>th</sup> August 2025. We can now confirm that the Staffordshire and Stoke-on-Trent Integrated Care Board can provide the following information.

An anonymised copy of this response will be made publicly available on the ICB website. Please note the ICBs responses in blue.

*You requested:*

**Under the Freedom of Information Act 2000, I am requesting the following information regarding your organisation's digital maturity.**

- **Shared Care Record: For your main Shared Care Record (or equivalent electronic shared patient record), please state which of the following partners currently contribute data to it (not just view it):**

- **Primary Care (GPs) YES**
- **Acute Trusts (Hospitals) YES**
- **Community Health Services YES**
- **Mental Health Services YES**
- **Social Care (Local Authority) YES**

- **Artificial Intelligence (AI): Do you have a formal, board-approved governance framework for using Artificial Intelligence (AI)? If yes, please list any AI applications currently in operational use.**

The ICB does not currently have a formal Board-approved governance framework for the use of AI. MS Co-Pilot is used for administrative purposes on a controlled basis.

- **Patient-Facing Digital Services: Through your main patient-facing app or portal, which of the following functions are available? (Please answer Yes/No for each): N/A for ICB please request from Providers.**

- **Booking/managing appointments**
- **Ordering repeat prescriptions**
- **Viewing GP health record**
- **Viewing hospital letters/results**
- **Secure messaging with a clinical team**
- **Accessing a personalised care plan**
- **Contributing their own data (e.g., via remote monitoring)**

- **Digital Strategy: Have you approved a digital and data strategy for the 2025-2027 period that addresses upcoming structural changes like ICB clustering?**

The ICB have a digital strategy and will be reviewing and updating to reflect upcoming structural changes and responsibilities articulated in ICB and Regional Blueprints as well as the 10 Year Plan ambitions.

- **Leadership Roles: Please provide the approximate Full-Time Equivalent (FTE) for the following roles, noting if any are formally shared across your ICB cluster:**
  1. Chief Information Officer (CIO) / Chief Digital & Information Officer (CDIO) 0.6 WTE
  2. Chief Clinical Information Officer (CCIO) / Chief Nursing Information Officer (CNIO) 0
  3. Director/Head of Digital Transformation or Strategy 1 WTE ICB and 1 WTE Primary Care
  4. Director/Head of Data or Analytics 1WTE
  5. Director/Head of System Integration or Partnerships – The ICB does not have this post.
  6. Data Scientist – Zero
  7. AI Specialist / AI Engineer – The ICB does not have this post.

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

#### **To request an internal review**

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent ICB FOI team by emailing; [staffsstokeFOI@staffsstoke.icb.nhs.uk](mailto:staffsstokeFOI@staffsstoke.icb.nhs.uk) or by post to the address at the top of this letter within 40 working days of the initial response.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

The ICO can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

[www.ico.gov.uk](http://www.ico.gov.uk)

Yours sincerely

**Paul Winter**  
**Associate Director of Corporate Governance**