

Our Ref: PW/TLR/FOI/0825/1404

29th August 2025

Sent by email

Stafford Education & Enterprise Park
Weston Road
Stafford
ST18 0BF

Dear

Telephone: 0300 123 1461

FOI/0825/1404

Your request for information under the Freedom of Information Act 2000

Thank you for your request for information under the Freedom of Information Act 2000 and thank you for your email dated 18th August clarifying the request. We can now confirm that Staffordshire and Stoke-on-Trent Integrated Care Board can provide the following information.

An anonymised copy of this response will be made publicly available on the ICB website. The ICBs response is provided below in blue text.

[You have requested:](#)

I am writing to request information under the Freedom of Information Act 2000 regarding the Staffordshire and Stoke-on-Trent ICB's commissioning policy and implementation of NICE guideline NG28 (Type 2 diabetes in adults: management), specifically the 2022 update which recommends access to Continuous Glucose Monitoring (CGM) for people with insulin-treated Type 2 diabetes.

Despite this national guidance, there appears to be no publicly available policy from Staffordshire and Stoke-on-Trent ICB that reflects the updated recommendations. This is concerning given the commitments outlined in your strategic documents, including:

Relevant Strategic Commitments

- **A system-wide focus on population health management, with delegated commissioning responsibilities for specialised services from April 2024**
- **A commitment to reduce health inequalities and improve outcomes for people with long-term conditions, including diabetes**
- **A prioritisation framework that supports evidence-based commissioning and aims to reallocate resources toward high-value care**
- **A stated ambition to ensure equitable access to care and reduce unwarranted variation in service provision**

Request for Information:

Please provide the following:

1. Current CGM Policy

- **Does Staffordshire and Stoke-on-Trent ICB have a formal policy or commissioning statement that aligns with NICE NG28 (2022) regarding CGM access for people with insulin-treated Type 2 diabetes?**
[Staffordshire and Stoke-on-Trent ICB have a formal policy but this does not reflect the NICE NG28 guidance.](#)
- **If so, please provide a copy or link to the document. If not, please explain why such a policy has not yet been developed or published.**
[The policy is currently being updated to reflect the NICE NG28 guidance and a business case is also being developed to support the implementation of the policy. Before the updated](#)

policy can be published it will need to go through the ICB governance for approval to implement.

2. Implementation Plans

- **What steps has the ICB taken to implement NG28 recommendations on CGM since the guideline update in 2022?**

The guidance is being reviewed against the existing policy and the policy is being updated.

- **Are there plans to update local diabetes pathways to reflect NG28? If so, what is the expected timeline?**

Once the policy has been approved this will be the next steps in the implementation.

3. Equity and Access

- **How is the ICB ensuring equitable access to CGM for people with Type 2 diabetes in deprived communities, in line with Core20PLUS5 priorities?**

Under the existing policy which is still in place no-one has access to CGM with type 2 diabetes. The new policy will ensure equal inclusion of patients in the most deprived areas and ethnic minority communities.

- **What data is being collected to monitor uptake and disparities in CGM access across Staffordshire and Stoke-on-Trent?**

Monitoring will be included as part of the implementation plan for the policy when it is approved.

4. Stakeholder Engagement

- **Have people with Type 2 diabetes, carers, clinicians, or voluntary sector partners been involved in shaping CGM access policy?**

Engagement with all Stakeholders on the new policy will take place.

- **If engagement has occurred, please provide details or outcomes of these consultations.**

Not applicable.

5. Funding and Commissioning

- **What budget has been allocated for CGM provision for insulin-treated Type 2 diabetes in 2024/25 and 2025/26?**

No budget has been allocated until the policy and business case are approved.

- **Are there any commissioning constraints or barriers preventing full implementation of NG28 given the cost effectiveness of this new tech?**

Until the policy and business case are approved the constraints are not known.

6. Commitment to Review and Update

- **Will the ICB commit to reviewing and updating its diabetes technology policy to reflect NICE NG28?**

This will be included within the policy and business case.

- **What is the process and timeline for such a review?**

The policy and business case require more work, engagement input from stakeholders. The documents will then need to go through the ICB governance process for approval.

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

To request an internal review

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent ICB FOI team by emailing; staffsstokeFOI@staffsstoke.icb.nhs.uk or by post to the address at the top of this letter within 40 working days of the initial response.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

The ICO can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

www.ico.gov.uk

Yours sincerely

Paul Winter
Associate Director of Corporate Governance