

Our Ref: PW/KJJ/FOI/1125/1491

Stafford Education & Enterprise Park
Weston Road
Stafford
ST18 0BF

12th November 2025
Sent by email

Telephone: 0300 123 1461

Dear

FOI/1125/1491

Your request for information under the Freedom of Information Act 2000

Thank you for your request for information under the Freedom of Information Act 2000, received on the 6th November 2025. We can now confirm that the Staffordshire and Stoke-on-Trent Integrated Care Board can provide the following information.

An anonymised copy of this response will be made publicly available on the ICB website. Please note the ICBs responses in [blue text](#).

I am writing under the Freedom of Information Act 2000 to request information held by your organisation regarding COVID-19 patient interactions at your COVID-19 hub (or equivalent service), for the prior 12 months up to the latest data point available, with a particular focus on access to antivirals. The information is expected to be received as aggregated totals. This information is being requested on behalf of Pfizer Ltd.

Patient Attendance

- How many patients in total have accessed the service in the last 12 months?

What referral method to the service made up the contribution of all referrals?

- HCP Referral (primary care)
- HCP Referral (secondary care)
- Patient Self-referral
- Other

Daily Interventions

- How many patients were qualified to receive some sort of pharmacological intervention (aligned to NICE), regardless of whether they went on to receive treatment?
- How many patients received pharmacological treatment?
- For patients who did not receive pharmacological treatment, what were the top 3 reasons for a patient not receiving treatment? e.g.: Outside of treatment window, not eligible (NICE), watch & wait, symptoms not severe enough, late positive test result, etc.
- For those patients that did receive treatment, what was their main underlying primary condition that qualified them to be eligible to receive treatment?
 - o e.g. Solid Cancer, immune suppressed, renal disease, etc.

Capacity

- How many HCPs do you have within the COVID-19 service?
- i.e. no. of prescribers, no. of additional staff, etc.

Staffordshire and Stoke-on-Trent Integrated Care Board does not hold this information. You may wish to redirect your request to the Provider which is North Staffordshire and Stoke-on-Trent GP Federation. Email: nsgpf.team@staffs.nhs.uk

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

To request an internal review

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent ICB FOI team by emailing; staffsstokeFOI@staffsstoke.icb.nhs.uk or by post to the address at the top of this letter within 40 working days of the initial response.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

The ICO can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
www.ico.gov.uk

Yours sincerely

Paul Winter
Associate Director of Corporate Governance



**Staffordshire and
Stoke-on-Trent**
Integrated Care Board

Chair: Ian Green OBE

Chief Executive Officer: Simon Whitehouse