



Our Ref: PW/TLR/FOI/0325/1244

Stafford Education & Enterprise Park
Weston Road
Stafford
ST18 0BF

22nd April 2025

Telephone: 0300 123 1461

Sent by email

Dear

FOI/0325/1244

Your request for information under the Freedom of Information Act 2000

Thank you for your request for information received on Monday 31st March 2025. We can confirm that the Staffordshire and Stoke-on-Trent Integrated Care Board can provide the following information.

An anonymised copy of this response will be made publicly available on the ICB website.

I am writing to make an open government request for all the information to which I am entitled under the FOI Act 2000.

Please provide information regarding the following systems:

- 1. Medicines Management Prescribing Decision Support System (Yes/No; Supplier Name; System name; Total contract value [per annum if applicable]; Contract end date)***

DEFINITION: a computerised tool that helps healthcare professionals make decisions about prescribing medication

Supplier: First Databank UK Limited

System: Optimise RX

Contract End: 31st March 2027

- 2. Population Health Management (PHM) (Yes/No; Supplier Name; System name; Total contract value [per annum if applicable]; Contract end date)***

DEFINITION: a tool that helps analyse data to improve the health of a population. It uses data from a variety of sources to identify groups of people who may be at risk, and then matches them to the right care

Supplier: Optum UK

System: Pathfinder

Contract End Date: This was a three-year term but is being extended until the allocated funding has been spent. Contract end date is 31st March 2026.

Supplier: Graphnet

System: Carecentric

Contract End Date: 28th July 2029

3. **Risk Stratification / Risk management Software (Yes/No; Supplier Name; System name; Total contract value [per annum if applicable]; Contract end date)**
DEFINITION: a specialised application designed to help organisations systematically identify, assess, prioritise, and mitigate potential risks across their operations by providing a structured platform to track and manage risk information, including potential threats, their likelihood of occurrence, potential impact, and mitigation strategies, enabling informed decision-making to minimise negative consequences

Risk Stratification and Risk Management are separate software solutions that are part of the whole Commissioning Support SLA that the ICB holds with Midlands & Lancashire CSU. Which under a Section 21 FOIA exemption, is available to the Requestor by viewing the publicly-available ICB Contracts Register on the ICB's website. The costs of these individual sub-SLA Service Lines are not able to be disaggregated from the whole SLA value. Which covers many more commissioning support services activities than Risk Strat / Risk Management. It is not in the Public Interest to disclose this information in this way, as the whole-SLA value is all we are required to publish under our Disclosure Scheme.

4. **Shared Care Record (Yes/No; Supplier Name; System name; Total contract value [per annum if applicable]; Contract end date)**
DEFINITION: A local solution for sharing important and up-to-date information about patients' health and care. Shared care records facilitate extensive and collaborative sharing of patient data and information across health care organisations, including social care bodies.

Supplier: Graphnet

System Name: Carecentric

Contract End Date: 28 July 2029

5. **Virtual Ward (Yes/No; Supplier Name; System name; Total contract value [per annum if applicable]; Contract end date)**
DEFINITION: Technology-enabled care which allows suitable patients to be monitored and recover from their homes instead of a hospital ward.

The ICB as a statutory organisation does not deploy any IT systems in support of virtual wards. Please redirect your request to University Hospitals of North Midlands for more information, foi@uhnm.nhs.uk.

6. **Video consulting (Yes/No; Supplier Name; System name; Total contract value [per annum if applicable]; Contract end date)**
DEFINITION: an appointment that takes place between a patient/service user and a clinician over video, as opposed to face-to-face or over the telephone. Virtual Consulting can be a separate tool from the online consultation (OC) tool or be a feature offered as part of the OC tool.

Supplier - The ICB holds a contract with Accurx, including Video Consultation provision, which can be available for utilisation at a PCN level.

Contract value – (6 month contract value) £383,000 This contract covers all of Primary Care. It covers elements available to PCNs, but specific costs attributable to PCNs cannot be disaggregated.

Contract end date - 30th September 2025.

7. **Patient Engagement Portal (Yes/No; Supplier Name; System name; Total contract value [per annum if applicable]; Contract end date)**
DEFINITION: a secure online platform that allows patients to access their health information and communicate with their healthcare provider

The ICB as a statutory organisation does not deploy any IT systems in support of patient engagement platforms (PEPs). Please redirect your request to:

University Hospitals of North Midlands; foi@uhnm.nhs.uk and
Midlands Partnership University FT; foi@mpft.nhs.uk for more information.

8. Business Intelligence and Analytics (Yes/No; Supplier Name; System name; Total contract value [per annum if applicable]; Contract end date)

DEFINITION: Solutions used by the ICB to analyse operational data for local management and planning purposes, statutory reporting, data visualisation or analysis

Supplier: Midlands and Lancashire CU

System: Analyst Global

Contract End: 31st March 2027

We also use our shared care record for dashboard analytics, supplied by:

Supplier: Graphnet

System Name: Carecentric

Contract End Date: 28 July 2029

9. Primary Care IT systems: Please detail the supplier of primary care IT systems for each PCN covered by the ICB and list how many licenses are covered; Total contract value [per annum if applicable]; Contract end date

DEFINITION: Primary care electronic patient record systems used by GPs and other primary care professionals.

<i>PCN</i>	<i>IT system</i>	<i>Number of licenses covered</i>	<i>Total contract value [per annum if applicable]</i>
Cannock Villages	Emis Clinical Services	5	£6,967.90
Cannock North	Emis Clinical Services	12	£14,366.75
East Staffs	Emis Clinical Services	8	£10,355.13
Hanley, Bucknall & Bentilee PCN	Emis Clinical Services	7	£8,398.14
Stoke Central PCN	Emis Clinical Services	5	£6,586.63
GP First	Emis Clinical Services	4	£6,922.18
Mercian PCN	Emis Clinical Services	8	£10,920.98
GP First covering 4 PCNs (Stafford ones and Seisdon Peninsula)	Emis Clinical Services	17	£20,272.75
Whitfield PCN	Emis Clinical Services	6	£8,935.42

10. Care Homes: Please detail IT systems provided to care homes (System; Supplier Name; Total contract value [per annum if applicable]; Contract end date)

DEFINITION: Systems made available by the ICB to provide Care homes with access to the NHS, such as email, shared care records, secure connections to NHS network, remote monitoring, etc

The ICB as a statutory organisation does not deploy any IT systems in support of Care Homes. Please redirect your request to Care Homes directly for information as it relates to IT systems deployed by those organisations. However, as it relates specifically to IT systems' access granted by the ICB to Care Homes, a small number of hospices have recently been

provided with limited access to SSOT's One Health and Care shared care record system, this being Graphnet's Carecentric platform, contract end date 28 July 2029.

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

To request an internal review

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent ICB FOI team by emailing; staffsstokeFOI@staffsstoke.icb.nhs.uk or by post to the address at the top of this letter within 40 working days of the initial response.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

The ICO can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

www.ico.gov.uk

Yours sincerely

Paul Winter
Associate Director of Corporate Governance