

Our Ref: FOI/12/186

14<sup>th</sup> December 2022

Stafford Education & Enterprise Park Weston Road Stafford ST18 0BF

Sent by email

Telephone: 0300 123 1461

Dear

## FOI/12/186 Your request for information under the Freedom of Information Act 2000

Thank you for your request dated the 2<sup>nd</sup> December 2022. We can confirm that the Staffordshire and Stoke-on-Trent Integrated Care Board can provide the information that you have requested. Please see our responses in blue below attached:

We are submitting a freedom of information request regarding the provision of all NHS111 call handling services within your Integrated Care Board (ICB).

## Can you please review and respond to the following?

1. Provide the end dates and details for all current NHS 111 contracts within your geography? (including contracts that sit across ICS boundaries) S21

The contract ends on the 31<sup>st</sup> March 2023.

2. If there is an option to extend the contract, has it been triggered and if so when does it end?

The contract extension has been triggered and ends on the 31<sup>st</sup> March 2023.

3. Provide the estimated procurement announcements dates for renewal of the contracts above? S22 withheld due to future release, not held yet

This is not applicable.

4. Provide the name and email address for the NHS procurement manager responsible for each contract. Generic ICB attn: proc manager for 111 and forward to relevant manager

All enquiries are to be sent to <u>England.mids111@nhs.net</u> who are managing the ICB's process.

## Right of Appeal

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an



internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

## To request an internal review

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent Integrated Care Board FOI team setting out your reasons for a review, by emailing the team at <u>StaffsStokeFOI@staffsstoke.icb.nhs.uk</u> or by post to the address at the top of this letter.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure. The ICO can be contacted at:

Information Commissioner's Office Wycliffe House

Water Lane Wilmslow Cheshire SK9 5AF

www.ico.gov.uk

Yours sincerely

Paul Winter Deputy Director of Corporate Governance, Compliance & Data Protection/Data Protection