



Our Ref: PW/SJR/FOI/0525/1296

Stafford Education & Enterprise Park
Weston Road
Stafford
ST18 0BF

9th June 2025

Sent by email

Telephone: 0300 123 1461

Dear

FOI-0525/1296

Your request for information under the Freedom of Information Act 2000

Thank you for your request for additional information received on 29th May 2025. We can confirm that the Staffordshire and Stoke-on-Trent Integrated Care Board can provide the following information.

An anonymised copy of this response will be made publicly available on the ICB website. Please note the ICBs responses in blue.

I would like to make an FOI request in relation to the following technologies.

- **Are you currently utilising ambient voice / ambient scribe/dictation technologies or a similar technology?**
- **If yes, please can you state the name of the supplier(s) used across your organisation?**
- **If this hasn't been pursued at ICB level, are you aware of any practices across your organisation procuring these solutions on an individual basis? If so, please can you provide the name of these solutions/providers, and your understanding of how the software is being utilised by the practice(s) - i.e. use-case.**
- **If this has been perused at an ICB level, please can you provide the following details:**
 - **Contract value**
 - **Contract start/end-date**
 - **How the software is being utilised and the key use case and service utilising it.**
 - **Person responsible for the contract and/or pilot scheme used.**

Please be advised that the ICB do not hold any contracts regarding the technologies mentioned.

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

To request an internal review

You can request an internal review by contacting the Staffordshire and Stoke-on-Trent ICB FOI team by emailing; staffsstokeFOI@staffsstoke.icb.nhs.uk or by post to the address at the top of this letter within 40 working days of the initial response.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the Staffordshire and Stoke-on-Trent Integrated Care Board's FOI complaints procedure.

The ICO can be contacted at:

Chair: David Pearson MBE

Chief Executive Officer: Peter Axon



**Staffordshire and
Stoke-on-Trent**
Integrated Care Board

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

www.ico.gov.uk

Yours sincerely

Paul Winter
Associate Director of Corporate Governance